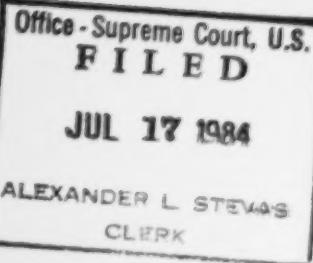


84 - 103 (2)

NO.



IN THE
SUPREME COURT OF THE UNITED STATES
OCTOBER TERM, 1984

ABBEY NURSING HOME, INC.
AND MAX A. STRAUSS,

Petitioners,

vs.

ESTATE OF ALMA RICHARDSON,
VERNEDA BENTLEY, ADMINISTRATRIX,

Respondent.

ON WRIT OF CERTIORARI
TO THE OHIO EIGHTH DISTRICT
COURT OF APPEALS

APPENDIX

LOUIS H. ORKIN, ESQ.
Counsel of Record for Petitioners
DALE A. NOWAK, ESQ.
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14118



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- A Order denying rehearing in Ohio Supreme Court, Case No. 84-264
- B Order dismissing appeal in Ohio Supreme Court, Case No. 84-264
- C Order and opinion denying Motion to Certify in Ohio Court of Appeals, Case No. 46126
- D Order and opinion affirming trial court judgment in Ohio Court of Appeals, Case No. 46126
- E Order rendering judgment upon verdict after Remittitur in Court of Common Pleas, Case No. 988159
- F Order granting Motion for Remittitur in Common Pleas Court, Case No. 988159
- G Order rendering judgment upon verdict in Court of Common Pleas, Case No. 988159
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- I Order dismissing appeal in Ohio Supreme Court, Case No. 81-1453



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- J Order denying Motion to Certify in Ohio Supreme Court, Case No. 81-1454
- K Order dismissing appeal in Ohio Supreme Court, Case No. 81-1454
- L Order denying Motion to Certify in Ohio Court of Appeals, Case Nos. 42156 & 42168
- M Order and opinion affirming original trial court judgment in Ohio Court of Appeals, Case Nos. 42156 & 42168
- N Order entering judgment upon original trial court verdict in Court of Common Pleas, Case No. 988159
- O Section 1, Amendment 14, United States Constitution

May 25, 1984

THE SUPREME COURT OF THE STATE OF OHIO

THE STATE OF OHIO)	1984 TERM
)	
City of Columbus.)	To wit:
)	May 23, 1984
)	
Estate of Alma)	
Richardson,)	
Verneda Bentley, Admx.,)	No. 84-264
Appellee,)	
)	REHEARING
vs.)	
)	
Abbey Nursing Home,)	
Inc., et al.,)	
Appellants.)	

It is ordered by the court that rehearing
in this case is denied.

I, JAMES Wm. KELLY, of Clerk the Supreme
Court of the State of Ohio, do hereby
certify that the foregoing entry was
correctly copied from the records of said
court, to wit, from Journal No. 60 Page
483.

IN WITNESS WHEREOF, I have hereunto
subscribed my name and affixed the seal
of the Supreme Court this 23rd day of
May, 1984.

JAMES WM. KELLY, CLERK

By _____ DEPUTY

THE SUPREME COURT OF OHIO

THE STATE OF OHIO) 1984 TERM
)
 City of Columbus.) To wit:
) April 18,
 Estate of Alma) 1984
 Richardson,
 Appellee) No. 84-264
)
 vs.)
) APPEAL FROM
 Abbey Nursing Home,) THE COURT OF
 Inc., et al.,) APPEALS
 Appellants.) for Cuyahoga
) County

This cause, here on appeal as of right from the Court of Appeals for Cuyahoga County, was considered in the manner prescribed by law, and no motion to dismiss such appeal having been filed, the Court sua sponte dismisses the appeal for the reason that no substantial constitutional question exists herein.

It is further ordered that a copy of this entry be certified to the Clerk of the Court of Appeals for Cuyahoga County for entry.

I, James Wm. Kelly, Clerk of the Supreme Court of Ohio, certify that the foregoing entry was correctly copied from the Journal of this Court.

Witness my hand and the seal of the Court this
18th day of April,
1984

James William Kelly, Clerk

by Harold Moore /s/ Deputy



COURT OF APPEALS OF OHIO,
EIGHTH DISTRICT

COUNTY OF CUYAHOGA

NO. 46126

ESTATE OF ALMA)
RICHARDSON,)
VERNEDA BENTLEY,)
ADM'X., etc.)
)
Plaintiff-Appellee,)
) JOURNAL ENTRY
vs.) AND OPINION
) ON MOTION TO
ABBEY NURSING HOME,) CERTIFY,
INC., et al.,) MOTION FOR
) CONSIDERATION
Defendant-Appellants) EN BANC, AND
) MOTION TO TAX
) COST

DATE OF ANNOUNCEMENT OF DECISION:
March 6, 1984

CHARACTER OF PROCEEDING:

Civil Appeal from
Common Pleas Ct.
Case No.
78-988159

JUDGMENT: Motions Overruled

DATE OF JOURNALIZATION: March 6, 1984

APPEARANCES:
COUNSEL FOR APPELLANTS:

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COUNSEL FOR APPELLEES:

Nicholas M. DeVito,
1000 Terminal Tower,
Cleveland, Ohio,
44113

GREY, J.:

Defendant-Appellant filed a Motion to certify this case to the Ohio Supreme Court on the grounds that the decision in this case is in conflict with other decisions of other Courts of Appeals. Defendant-Appellant also filed a Motion to have the Motion to Certify considered en banc. Plaintiff-Appellee filed a

Motion to Tax as Costs the expenses for the transcript.

The Motion to Certify is overruled. The Motion to Certify is based on several grounds, all of which save one, were adequately considered in the court's original opinion. The one issue raised which appears to have substance is the issue of the reliance on R.C. Chapter 3721 in Judge Grey's concurring opinion.

The opinion of Judge Dahling, the opinion of Judge Stillman concurring in part and dissenting in part, and the opinion of Judge Grey were drafted and circulated to all participating judges. Later when conferring on this case it became apparent that R.C. Chapter 3721 was not applicable to the case. Judge Grey withdrew the concurring opinion and concurred in the opinion of Judge Dahling as written. Inadvertently, through

clerical error, Judge Grey's concurring opinion was attached to the opinion released by the court.

This court now orders that the concurring opinion of Judge Grey which has been inadvertently attached to the opinion released in this case be stricken from the record and removed from the court's opinion.

Based on the foregoing the Motion to Certify is overruled.

The motion for consideration of the Motion to Certify by the court en banc is overruled.

The Motion to tax the expenses of the transcript as costs is overruled.

MOTIONS OVERRULED

It is ordered that appellee recover of appellants its costs herein taxed.

The Court finds there were reasonable grounds for this appeal.

It is ordered that a special mandate issue out of this Court directing the Common Please Court to carry this judgment into execution.

A certified copy of this entry shall constitute the mandate pursuant to Rule 27 of the Rules of Appellate Procedure.
Exceptions.

STILLMAN, J., retired, of
the Eighth Appellate
District, Sitting by
Assignment

DAHLING, J., of the Eleventh
Directict, Sitting by
Assignment

Lawrence Grey /s/
LAWRENCE GREY, J. of the
Fourth Appellate District,
sitting by Assignment

RECEIVED FOR FILING: March 8, 1984
Gerald E. Fuerst, Clerk

COURT OF APPEALS OF OHIO,
EIGHTH DISTRICT
COUNTY OF CUYAHOGA

NO. 46126

<u>THE ESTATE OF ALMA</u>)	
<u>RICHARDSON</u>)	
<u>VERNELDA BENTLEY,</u>)	
Administratrix)	
)	
Plaintiff-Appellee)	JOURNAL ENTRY
)	and
vs.)	OPINION
)	
<u>ABBEY NURSING HOME,</u>)	
<u>INC., et al.,</u>)	
)	
Defendant-Appellants)	
)	

DATE OF ANNOUNCEMENT
OF DECISION: December 8, 1983

CHARACTER OF PROCEEDING: Civil appeal
from the Common
Pleas Court
Case No.
78-988158

JUDGMENT: AFFIRMED.

DATE OF JOURNALIZATION: December 19,
1983

APPEARANCES:

For Plaintiff-Appellee:

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For Defendant-Appellant:

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CO., L.P.A.
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DAHLING, J.,

This is an appeal from a judgment of the Common Pleas Court of Cuyahoga County in which after a trial by jury, judgment was rendered for plaintiff-estate of Alma Richardson in the sum of \$75,000 compensatory damages and \$300,000 punitive damages. The trial court granted a remittitur of \$125,000 to reduce the punitive to \$175,000. We affirm.

Appellant, Abbey Nursing Home, Inc., operates a nursing home in the inner city at 8205 Euclid Ave., Cleveland, Ohio. The premises were in gross disrepair when purchased in 1974. Abbey undertook to make repairs over a five year period. Strauss is the Administrator of Abbey. For brevity, both defendants will be referred to as Abbey.

On February 3, 1978, Alma Richardson was admitted to Abbey. She was

partially paralyzed from several strokes, could not feed herself and was incontinent.

On June 19, 1978, she was taken by ambulance to University Hospital. The family was asked to wash her before the doctor would examine her. Dr. Goodfellow observed a large bruise on her left arm, abrasions on her thigh, and a diaper-like rash under her breasts. Bruises were also observed on her buttocks.

Conditions at Abbey were deplorable. Bed linens were dirty, patients were tied to chairs with bed sheets, patients were sitting in their waste. The utensils were dirty. Cockroaches were prevalent, rats were in the building, and flies were in the food.

As to Alma Richardson, she was seen sitting in her own stool, had the dirt, bruises, and diaper rash previously

discussed. Also, two patients, a male and a female, attempted to sexually abuse her. There was evidence she had been struck. On one occasion, she fell from a potty chair and suffered bruises and lacerations.

In February, 1980, the matter was tried to a jury. Both parties appealed and plaintiff was granted a new trial. The second trial was held in July, 1982.

*ASSIGNMENT OF ERROR NO. I

Abbey contends the court reporter did not record certain bench conferences prior to ruling. However, Abbey has not demonstrated how it was prejudiced.

The assignment of error lacks merit.

*ASSIGNMENT OF ERROR NO. II

Here, Abbey argues the court interrupted counsel, jumped from topic to

* See Appendix.

topic, was sarcastic and rude. Again, Abbey has not pinpointed where it was prejudiced.

This assignment of error lacks merit.

*ASSIGNMENT OF ERROR NO. III

In this assignment of error, the court should have required plaintiff to put on nursing home experts to testify as to the standards of care in operating a nursing home.

The evidence in this case was of gross, deplorable conditions, total lack of supervision, and both abuse and neglect of plaintiff. Expert testimony is not required where the matter is one of common knowledge. Jones v. Hawkes Hospital of Mt. Carmel, 175 Ohio St. 503 (1964).

* See Appendix.

This assignment of error lacks merit.

***ASSIGNMENT OF ERROR NO. IV**

Abbey argues that it should have been permitted to put on experts to testify as to the duties owed by a nursing home to a patient. This is the corollary of assignment of error no. III.

Common sense tells one that you should not beat up patients, permit them to be sexually abused, and have filthy conditions, rats and cockroaches. Could Abbey have found an expert who would have said this treatment is the way to run a nursing home. Nonsense.

This assignment of error lacks merit.

***ASSIGNMENT OF ERROR NO. V**

Abbey wanted to question Fred Krizman on waiver of non-compliance with

* See Appendix.

nursing home standards.

This suit was about the deplorable conditions, lack of care, and abuse of plaintiff. For this reason, the subject of waiver was not germane.

This assignment of error lacks merit.

***ASSIGNMENT OF ERROR NO. VI**

Abbey complains they could not cross-examine Mrs. Bentley on a statement she alledgedly made to the ambulance driver when Alma Richardson was removed from Abbey to University Hospital. The statement was: "When Physicians' Ambulance Service asked what she [Bentley] wanted them to do with her grandmother, she stated 'quote [sic] Do anything you see fit, cause I need the money anyhow.'"

* See Appendix.

3

Whether Mrs. Bentley (granddaughter of plaintiff) was motivated in bringing the suit for love of her grandmother or for the money is irrelevant. The statement, "Do anything you see fit, cause I need the money anyhow", does not make sense. What could the ambulance driver do that would make anyone some money? Abbey has not suggested an answer.

This assignment of error lacks merit.

*ASSIGNMENT OF ERROR NO. VII

Abbey claims that they should have been permitted to offer evidence of Mrs. Brooks' reputation for peace and good order. There was testimony that Brooks struck plaintiff in the face. However, plaintiff did not contend Brooks had a bad reputation. Since her reputation was

* See Appendix.



not at issue, it was not error to sustain the objection to character evidence.

This assignment of error lacks merit.

***ASSIGNMENT OF ERROR NO. VIII**

Sharon Cummins was a plaintiff witness as to the abuse and neglect at Abbey. Defendant wished to present evidence that she had lied about her education to secure another job. However, since her first trial testimony was read in the second trial, Abbey did not have the opportunity to cross-examine Cummins about this inconsistency.

In the testimony of Cummins which was read to the jury she stated she did not have a master's degree. However, Abbey produced testimony that she had given a transcript to the Murtis H. Taylor Center that she had a masters

* See Appendix.

degree. This testimony was admitted. Also, Abbey was permitted to produce evidence that Cummins' reputation for truth and veracity was bad.

Since Abbey's skillful attorney was able to find another way to "skin the cat" there was no prejudice resulting from the objections which were sustained.

This assignment of error lacks merit.

*ASSIGNMENT OF ERROR NO. IX

Abbey complains that the court did not admit into evidence a report prepared in 1980 as to conditions at Abbey from 1976 to 1979. Plaintiff was a patient from February 3, 1978 to June 19, 1978. However, she was not a patient when the report was made.

A review of the report discloses it is based primarily on the conditions as

* See Appendix.

they existed on July 16, 1980. This was when Stewart made a visit to Abbey. In the report, he states:

"* * *

"It is apparent from an examination of records and from interviews with patients and with others that the number of complaints has been reduced in the past six-month period. This witness believes that the conditions in Abbey have been improved over the past year or so. A good part of this is, of course, attributable to the completion of the remodeling of the physical plant.

On July 16, 1980 this witness called unannounced at Abbey. I asked Mr. Strauss to introduce me to the new Chairwoman of the Residents Committee, Frances Whitlock. Mr. Strauss left us after introducing her to me.

She stated that smoking was a problem and that people would not restrict themselves to the permitted areas. Enforcement of rules pertaining to smoking has proven very difficult. She said that she had had no complaints from patients as to their privacy and that visitors and patients were given rooms to talk in.

* See Appendix.

She further said that (a) mail was distributed regularly; (b) there was no regular accounting to patients of their personal funds held by the home for them (however, on requests statements are given); (c) the home is kept clean; (d) the recreational programs were good; and (e) the care generally was good. The patients' complaints seem to be the same as noted above.

In response to my question she said that no one had been reprimanded, punished or in any way threatened for making complaints to her or at the regular weekly meetings of the Committee.

I then surveyed the entire home. I found the conditions to be the same as they were at the commencement of our examination. The linen was clean, no disagreeable odors, staff much in evidence and the facility was, at 4:30 P.M., neat.

I then talked with Mr. Strauss. He said he was still having some trouble keeping adequate, competent staff. His recruiting had to be mostly through agencies which added to expense but was necessary.



Although not exactly within the scope of this witness's assignment, I undertook to interview either in person but mostly by telephone approximately sixteen persons referred to me by the attorney for the plaintiff. Two persons having the most knowledge of Abbey are Sister Cassidy and Michael Rust, referred to above. Sister Cassidy kept a complete diary of her experiences and observations for a period commencing April 6, 1978 and continuing through April 15, 1978. It is interesting to note that the problems she encountered and observed at Abbey during the period are similar to those discussed by the Resident Council at its regular weekly meetings. In addition, she states in her report covering a period of April and May of 1978 that patients are not aware of the money paid to Abbey for their account and that no accounting is given to patients for it. She also states that there is a real fear of reprisal if complaints are made. She feels that those who have relatives receive better care than those who do not.

I understand that Sister Cassidy, who was instrumental in bringing this action, feels that things are improving at

Abbey but that it has a long way yet to go. She states that some patient care is good and some not good."

The conclusion of Stewart's report is as follows:

"It is apparent that Abbey has experienced many problems in the past. During the period from January of 1977 to date most of those problems have been cured or have significantly improved.

I cannot see in the areas of my responsibility but that the Home is attempting to provide adequate care for the persons in its custody. It is true that there are problems and complaints, but they are not too different from those encountered in most health care institutions."

In summary, the report does not attempt to cover problems in 1978 but instead focuses on the conditions in July, 1980. At this point, conditions were not too bad in Stewart's opinion. However, the report does mention there is still the problem of liquor being slipped

into Abbey and the help is undependable.

It was proper for the report to be excluded since it was not based on the proper time span. However, it is difficult to see how Abbey would have benefited from this report since it emphasizes that the place is slowly improving.

This assignment of error lacks merit.

***ASSIGNMENT OF ERROR NO. X**

Abbey objects to the following jury form:

"The jury in this case, being duly empaneled and sworn, upon the concurrence of the undersigned Jurors, being not less than three-fourths of the whole number thereof, do find for the Plaintiff in the sum of \$ _____ and against the Defendants, ABBEY NURSING HOME, INC. and MAX STRAUSS.

We do further find in favor of the Plaintiff in the sum of \$ _____ as punitive damages."

* See Appendix.

The primary objection is that the jury is left with the alternative of a verdict for or against both Abbey and Strauss. Also, the punitive award is only by inference against both Abbey and Strauss.

It would have been clearer to have specified which defendants the punitive was awarded against. However, there can be no mistake but that the punitive was awarded against both Abbey and Strauss.

In Schaller v. Chapman, 44 Ohio Law Abs. 631, 66 N.E. 2d 266 (1943), in an action for damages based upon an automobile accident, the court stated as follows:

"It is our conclusion that the verdict as returned is clear and distinct and needs no explanation. Very distinctly it is a finding against both parties. Furthermore, we are unable to conclude that the verdict was contrary to law or

manifestly against the weight of the evidence. ***" Schaller at Ohio Law Abs. at 636-37, 66 N.E. 2d at 269.

This assignment of error lacks merit.

***ASSIGNMENT OF ERROR NO. XI**

Here, Abbey seems to be arguing that they did not know they could be socked for punitive damages for mistreating a patient. Obviously, this assignment of error lacks merit.

***ASSIGNMENT OF ERROR NO. XII**

Abbey argues the Judge, Mr. Monagle, a retired judge, was somehow not qualified to hear the case. However, they have presented nothing from the Supreme Court to the effect he had not been properly assigned.

This assignment of error lacks merit.

* See Appendix.



***ASSIGNMENT OF ERROR NO. XIII**

The contention is that the court lacked subject matter jurisdiction since the plaintiff failed to join the Ohio Department of Welfare.

The duty to join Ohio Department of Welfare does not apply since plaintiff did not seek to recover money paid to Abbey by these departments. R.C. §5101.58 states, in part:

"No settlement, compromise, judgment or award or any recovery in any action or claim by a recipient where the departments have a right of subrogation shall be made final without first giving the appropriate departments notice and a reasonable opportunity to perfect their rights of subrogation." (Emphasis added)

Any expenses or damages claimed in this suit were only those suffered directly by plaintiff. As a result, the Ohio Department of Welfare has no right

* See Appendix

to subrogation. Finally, the Ohio Department of Welfare is not complaining.

This assignment of error lacks merit.

*ASSIGNMENTS OF ERRORS NOS. XIV AND XV

Abbey objects to the reading of the testimony of Dr. Goodfellow and Sharon Cummins from the first trial. Prior to trial, plaintiff moved the court for an order allowing the prior recorded testimony of Dr. Goodfellow and Sharon Cummins to be read to the jury. The basis was that both witnesses were out of state and unavailable for trial. The court granted the motion.

Evidence Rule 804(b)(1) allows former testimony as excepted hearsay provided the declarant is unavailable as

* See Appendix.



a witness. Evidence Rule 804(A)(5) sets forth an acceptable situation wherein a witness is "unavailable" and states, in part, as follows:

"(5) is absent from the hearing and the proponent of his statement has been unable to procure his attendance ... by process or other reasonable means."

At the time of trial, Dr. Goodfellow had been transferred from a Cleveland area hospital to California and Sharon Cummins had moved to Texas. Plaintiff indicated to the court prior to its ruling that it was impossible to procure these witnesses' attendance for trial because their new address was unknown.

Abbey was not prejudiced since it had the opportunity and did cross-examine

* See Appendix.

these witnesses in the first trial.

These assignments of error lack merit.

*ASSIGNMENTS OF ERROR NOS. XVI,
XVII, AND XVIII

Abbey argues that the court should have instructed the jury on assumption of risk, "volenti non fit injuria", and contributory negligence.

The evidence was that plaintiff was paralyzed, had to be fed, was double incontinent, and, of course, couldn't walk or take care of herself. There was no evidence to support Abbey's request for the charges.

These assignments of error lack merit.

* See Appendix.

***ASSIGNMENT OF ERROR NO. XIX**

Abbey complains that the court did not charge the jury that plaintiff had admitted leaning forward in her wheelchair which could have caused the bruise.

The point missed by Abbey is that it was their responsibility to look after this paralyzed patient. If she went forward in her chair, she should not have been left in this position so long that her arm became bruised.

This assignment of error lacks merit.

***ASSIGNMENT OF ERROR NO. XX**

Abbey complains that the following evidence was irrelevant and inflamed the jury:

"(a) that each of the nursing home's kitchens was ordered closed for brief periods,

* See Appendix.



although no harm to Alma Richardson connected therewith in any way was ever claimed, promised, or shown;

(b) that rats existed in and about the premises, although no harm to Alma Richardson therefrom was claimed;

(c) that cockroaches existed in and about the premises, although no harm to decedent due to same was claimed;

(d) that some toilet rooms upon the premises were unsightly, non-functioning, or unclean, although decedent was known to have only used a portable commode (i.e., 'potty chair') -- not any permanently affixed toilet;

(e) that the home did not evaluate decedent for physical therapy until about two months after her admission, although no harm to her therefrom was claimed and although her attending physician (named, but never served herein) was the only person having the right to order same;

(f) that some deranged patients sometimes stole others' food, although no harm to decedent therefrom was claimed;



(g) that two staff members allegedly fornicated on defendant's premises, on a date unknown, out of decedent's presence, although no harm to decedent therefrom was claimed and although neither of such staff members was shown to have been neglecting any need for care or attention on decedent's part at the time;

(h) that decedent's spending money account was charged \$11.00 for a pair of slippers, although no claim for conversion, theft, or physical harm due to same was pleaded or proven;

(i) that efforts had been made to revoke the home's license and Medicaid certification, although the trial judge knew that the allegations upon which such attempts were based, had been determined to be meritless by the final decisions of other courts of competent jurisdiction;

(j) that the nursing home did not provide decedent with a supply of medications at the time of her discharge, although no harm to her therefrom was claimed;

(k) that decedent may not have been given full-body baths as frequently as plaintiff's counsel wished she should,



although the medical evidence showed that such circumstance -- even if true -- could not have caused any of her alleged injuries, and

(1) that unsuccessful attempts of sexual imposition were made towards decedent by other, apparently deranged, patients."

The testimony complained of presented to the jury the general conditions at Abbey. It showed a lack of persistence in solving the problems. If cockroaches cannot be eliminated by one extermination per month, then the service should be increased to once a week or if necessary twice a week. The bottom line is that the roaches "must go". The same pertains to rats and flies. Abbey simply did not realize that before the first patient spent a first night at Abbey that the roaches, rats, and flies had to be eliminated.



The same applies to other conditions. Until the nursing home, in general, was livable there should have been no patients. Until there were properly trained help and management, there should have been no patients.

If there had been proper concern for the patients these problems would not have existed and would not have continued to exist for several years. This case is, in part, concerned with the greed at Abbey and the lack of concern and care for patients.

The assignment of error lacks merit.

***ASSIGNMENT OF ERROR NO. XXI**

Abbey claims the jury deliberated on Assault and Battery, although the third count of the complaint had been dismissed.

* See Appendix.

The court only instructed on negligence. The jury was advised that Evelyn Brooks, who allegedly assaulted plaintiff, had been dismissed as a party to the suit. The court states:

"But I should tell you at this time, when we started this time, I told you that there were four Defendants in this case: There was Abbey Nursing Home, Max Strauss, Mrs. Pat Litowitz and Mrs. Evelyn Brooks.

Now, as a result of these meetings, to which the Jury was not a part, the lawsuit is proceeding only against the Abbey Nursing Home and also against Max Strauss. There are no other Defendants you are going to have to consider in this case."

This assignment of error is without merit.

* See Appendix.

***ASSIGNMENT OF ERROR NO. XXII**

Abbey complains that the court would not submit interrogatories to the jury.

The reasoning of the court was that the interrogatories did not test determination factors in the case. Abbey offered to revise the interrogatories if the court explained what would be acceptable. However, the court took the position that its sole duty was to rule on the interrogatories, not to help prepare Abbey's case.

The following discourse took place between Abbey's counsel and the court:

"MR. WILLACY: In that case, Your Honor, is there any way that we can revise these so as to coincide to the Court's belief to a proper wording that -- I believe that under the Civil Rules, if there is a possibility of a revision being made, then the Court's

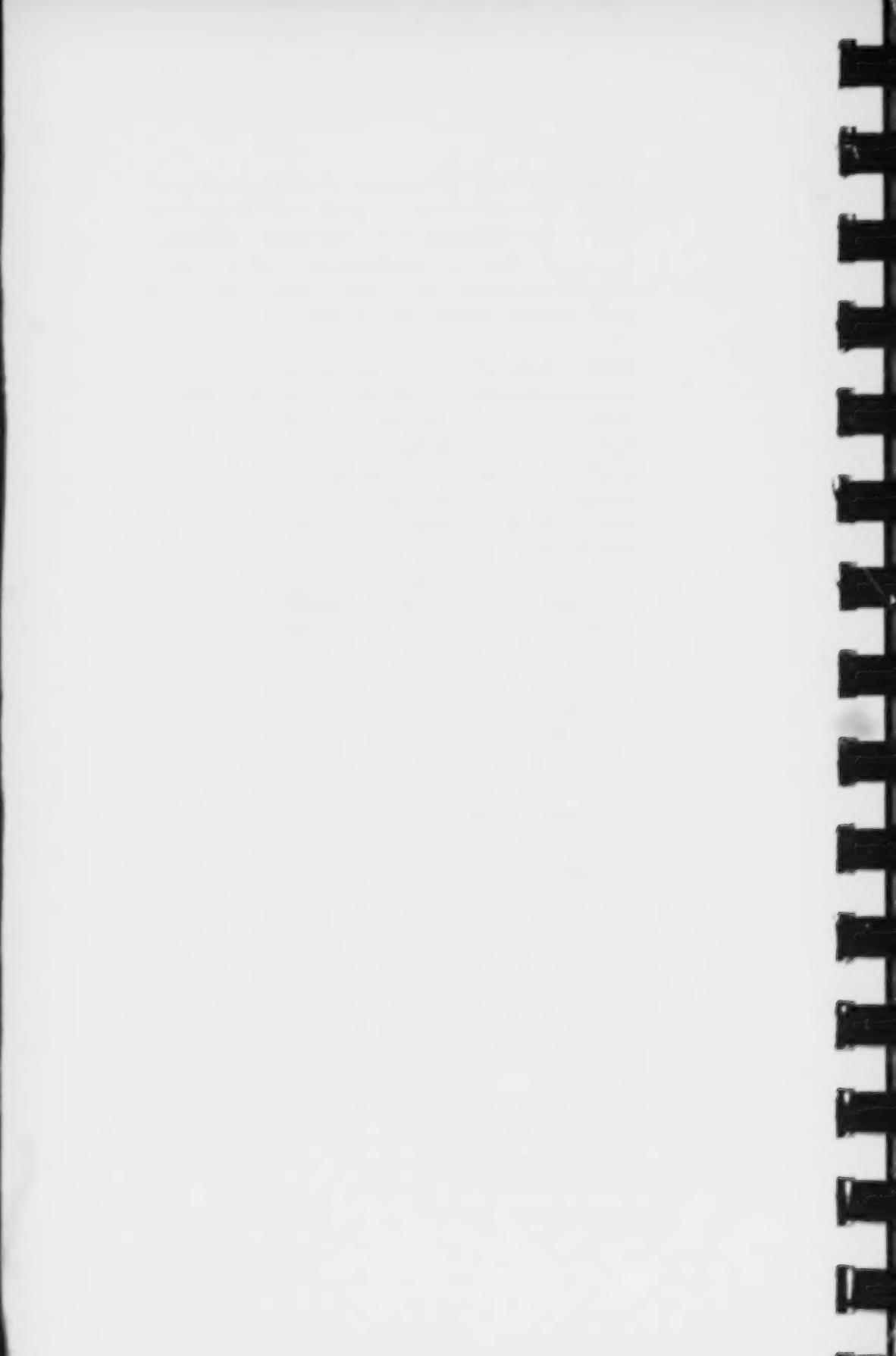
* See Appendix.

discretion is best exercised in that direction. The Defendants will be happy to revise these. I can have someone who can immediately go to the office and have them changed.

THE COURT: Lookit. You understand these interrogatories are submitted to the Jury, you understand, at the end of the instructions. What they will have initially is what requirements they have to consider in returning a general verdict. They will also be called upon to answer certain questions in the nature of interrogatories.

Before you start arguments, we will give you a few minutes more to shape up what it is that you expect the wordage to be, and we will review that. And if counsel wants to refer to it as joint argument, you can refer to it, as long as you can get them retyped and back in a shape that we consider satisfactory to be submitted to the Jury. What I am saying is we are not going to say what anybody has retyped.

MR. WILLACY: I understand that. My inquiry of the Court is exactly what the language that the Court feels is inappropriate?



THE COURT: It is your language, not mine. I didn't write these interrogatories.

MR. WILLACY: I understand that.

THE COURT: The Rules go on to say -- all we do is we say certain things can be done and certain things cannot be done. We don't get to the point of telling counsel what they should do.

MR. WILLACY: What I believe with regard to the interrogatories is that the interrogatories are to be submitted to the Jury in the form that the Court approves. I am inquiring of the Court what form the Court would approve.

THE COURT: I already said what my function is. Either I approve or disapprove what you submitted to me. So what you have submitted I disapproved."

This assignment of error is without merit.

*See Appendix.

*ASSIGNMENT OF ERROR NO. XXIII

Abbey has taken a single sentence out of the instructions and claims it was erroneous. However, in the total context of the instructions, the court made reference to proximate cause. The pertinent instruction was as follows:

"Now, with respect to the claim as to recovery for what we refer to as compensatory damages, you are instructed that compensatory damages are those which would fairly and reasonably compensate a party for injuries suffered by reason of a wrongful act of another. If entitled to damages, a plaintiff should be allowed all that she actually suffered, which in no event exceeds the amount asked for by counsel.

In determining the amount of damages, as to compensatory damages, you may and should consider the nature and extent and character of injuries suffered. You may also consider any pain or suffering that she had undergone, or she did undergo. You should also

*See Appendix.

consider any medical expenses that were incurred for treating the injuries which were proximately caused by negligence of the Defendant.

You will also have a right to consider any mental anguish or suffering and pain that she went through. Also consider all of the facts and circumstances appearing from the evidence that bear upon the question of damages.

Now, in considering damages, you cannot consider any amount for the medical treatment or nursing care required by Mrs. Richardson for her pre-existing disabilities, nor from pain resulting from any pre-existing disabilities."

It is apparent that the court connected pain and suffering with proximate cause.

This assignment of error is without merit.

* See Appendix.

***ASSIGNMENT OF ERROR NO. XXIV**

Abbey argues that the court should not have permitted Mrs. Dickey to testify that plaintiff stated she was hit by the lady with the red wig. Plaintiff was upset and crying when she told this to Mrs. Dickey:

"* * *

"A. She was crying, and she told me that the lady with the red wig that was up there had beat her."

This was pursuant to Evid. R. 803(2). The testimony was properly admitted. The testimony indicates that the statement was, "made while the declarant was under the stress of excitement caused by the event or condition," as an excited utterance.

This assignment of error is without merit.

* See Appendix.

***ASSIGNMENT OF ERROR NO. XXV**

Abbey argues that it should have been granted a directed verdict. The basis appears to be that Abbey claims plaintiff needed expert medical or nursing home testimony.

In this case, the lack of care and mistreatment was of matters that were basic. For this reason, expert testimony was not required. Darnell v. Eastman (1970), 23 Ohio St. 2d 13.

This assignment of error is without merit.

***ASSIGNMENT OF ERROR NO. XXVI**

In this argument of error, Abbey rambles through five pages of argument, hopping from one point to another. It appears the argument is that the judgment was excessive.

* See Appendix.

The plaintiff was subjected to mistreatment, neglect, and abuse. It was the callousness, and indifference of Abbey toward the invalid, helpless plaintiff. It was the insult to which she was subjected. It is difficult to put a dollar value on the mental suffering of the plaintiff.

Certainly \$75,000 compensatory was not excessive. Likewise, the punitive award was justified.

This assignment of error is without merit.

*ASSIGNMENT OF ERROR NO. XXVII

Abbey argues that punitive damages could not be awarded unless its actions were intentional, deliberate, or outrageous.

* See Appendix.



Abbey's actions were intentional and deliberate from the point that they were unable to deal with or solve the multitude of problems with which they were confronted. However, they continued to accept incontinent, bedridden, helpless patients well knowing they could not provide a decent quality of care.

It can only be considered the utmost of greed that a provider would accept patients knowing they did not have proper facilities and could not give them care. Abbey's conduct was outrageous.

This assignment of error is without merit.

*ASSIGNMENTS OF ERROR NOS. XXVIII
and XXIX

We have considered these assignments of error and find they are without merit.

* See Appendix.



*ASSIGNMENT OF ERROR NO. XXX

Abbey claims the verdict was against the manifest weight of the evidence.

At various points in this opinion, the evidence of abuse, neglect of care, deplorable conditions of the nursing home, filth, rats, cockroaches, closed kitchens, closed baths, patients sitting in urine and human waste were all referred to in detail.

The plaintiff entered the nursing home with no bruises. She left dirty, stinking, bruised, swollen, and with body rash. The judgment was supported by the manifest weight of the evidence.

"Judgments supported by some competent, credible evidence going to all the essential elements of the case will not be reversed by a reviewing court as being against the manifest weight of the

* See Appendix.

evidence." C.E. Morris Co. v. Foley Constr. Co. (1978) 54 Ohio St. 2d 179.

This assignment of error is without merit.

Attorney Louis H. Orkin filed additional assignments of error on behalf of Abbey. He began numbering the assignments of error at No. XXIX whereas his first assignment of error should have been No. XXXI. In this opinion, the additional assignments of error are numbered beginning with No. XXXI.

***ASSIGNMENT OF ERROR NO. XXXI**

Abbey complains there was not a directed verdict granted on the issue of punitive damages.

The record discloses plaintiff's actual damages. It also discloses the intentional, deliberate and outrageous conduct of Abbey toward plaintiff.

* See Appendix.

This assignment of error lacks merit.

*ASSIGNMENT OF ERROR NO. XXXII

Abbey complains of the court's charge. Abbey states as follows:

"* * * The trial court's charge to the jury was legally defective because the Court failed to instruct the jury that Appellant's actions must have been intentional and deliberate or have the character of outrage frequently associated with crime before punitive damages could be awarded. Moreover, the charge was legally defective because it permitted the jury to return a punitive damage award upon a mere showing of 'gross' negligence."

The charge was as follows:

"Now, if you find for the Plaintiff and award actual damage, you may also consider whether you will separately award punitive damages. If you do not find actual damage, you cannot find punitive damage. Punitive damage is an amount which a Jury may but is not required to award as a punishment to discourage others

* See Appendix.

from committing similar unlawful acts. Punitive damage may be awarded only where a party intentionally and with actual malice injured another without lawful justification or excuse. Actual malice means anger, hatred, ill will, hostility toward another, or a spirit of revenge.

Now, actual malice under the law may be inferred from intentional, reckless, wanton, willful or gross acts which cause the injuries to the person of another. A plaintiff may recover punitive damages for negligence where the negligence is so gross as to show a reckless indifference to the rights and safety of other persons.

A principal's liability for willful and wanton and malicious acts does not extend to a liability in punitive damages unless the principal or master has authorized, ratified or acquiesced in and participated in an employee's conduct or has failed to exercise due and reasonable care in selecting or retaining such employee.

Now, if you award punitive damages, the amount should be fair and reasonable under all of the facts and circumstances, and should not be excessive, nor actuated by passion or

* See Appendix.

prejudice. The amount of punitive damage rests in the sound judgment of the Jury and should be determined from all of the evidence in the case. If no amount is awarded for punitive damage, write the word "none" in lieu of an amount in the space provided."

The charge was not erroneous. This assignment of error lacks merit.

***ASSIGNMENT OF ERROR NO. XXXIII**

Abbey complains that the punitive damage award was contrary to the manifest weight of the evidence.

Punitive damages may be awarded where the evidence demonstrates "wanton, willful, and gross acts" which support the conclusion of reckless indifference on the part of Abbey.

The record supports the above as well as outrageous conduct and insult.

This assignment of error lacks merit.

* See Appendix.

*ASSIGNMENT OF ERROR No. XXXIV

Abbey complains that the punitive damage award is out of line with the compensatory damage award. However, Abbey does not suggest what should have been the proper ratio.

The award of \$175,000 punitive damages was not unreasonable considering the gross conduct of Abbey toward plaintiff. Also, the ratio of \$175,000 to \$75,000 is not so disproportionate that it bears no logical relationship.

This assignment of error lacks merit.

*ASSIGNMENT OF ERROR NO. XXXV

Abbey complains that the court permitted the allowance of attorney fees in the punitive damage award.

However, the court reduced the punitive damage award from \$300,000 to

* See Appendix.

\$175,000. Accordingly, Abbey was not prejudiced by the reference to attorney fees.

This assignment of error lacks merit.

***ASSIGNMENT OF ERROR NO. XXXVI**

Abbey complains that the attorney fees were not valued out in the evidence. This assignment of error lacks merit for the reasons stated in assignment of error no. XXXV.

***ASSIGNMENT OF ERROR NO. XXXVII**

Abbey complains the court should have granted a new trial on the issue of punitive damages.

The trial court reduced the punitive damage award from \$300,000 to \$175,000. Plaintiff has not complained.

The issue of whether \$300,000 was excessive is not before this court.

* See Appendix.

However, the evidence supported a punitive damage award of \$175,000. There was not an abuse of discretion.

This assignment of error lacks merit.

***ASSIGNMENT OF ERROR NO. XXXVIII**

Abbey contends the verdict was the result of passion and prejudice.

A review of the record does not support this conclusion.

This assignment of error is without merit.

***ASSIGNMENT OF ERROR NO. XXXIX**

The question of the verdict form has previously been considered.

This assignment of error lacks merit.

***ASSIGNMENT OF ERROR NO. XXXX**

Abbey contends the award of punitive damages is violative of the due process

* See Appendix.

clause of Ohio and the United States Constitution.

The standards of conduct which will result in punitive damages have long existed. It should not have been a surprise to Abbey that mistreatment of a patient will result in punitive damages.

This assignment of error lacks merit.

Judgment affirmed.

Judgment affirmed.

It is ordered that appellee(s) recover of appellant(s) her costs herein taxed. The Court finds there were reasonable grounds for this appeal.

It is ordered that a special mandate issue out of this Court directing the Common Pleas Court to carry this judgment into execution.

A certified copy of this entry shall constitute the mandate pursuant to Rule 27 of the Rules of Appellate Procedure.
Exceptions.

STILLMAN, SAUL G., J.,
Retired, of the Eighth
District, Sitting by
Assignment, concurs in
part and dissents in part
with concurring and dissenting
opinion

GREY, LAWRENCE, J., of the
Fourth District Sitting by
Assignment, Concurs

Presiding Judge
ALFRED E. DAHLING, J.,
of the Eleventh Appellate
District, Sitting by
Assignment

N.B. This entry is made pursuant to the third sentence of Rule 22(D), Ohio Rules of Appellate Procedure. This is an announcement of decision (see Rule 26). Ten (10) days from the date hereof this document will be stamped to indicate . . . and it will become the judgement and order of the court and time period for review will begin to run.

RECEIVED FOR FILING December 8, 1983
Gerald E. Fuerst, Clerk

APPENDIX TO CASE NO. 46126

First Assignment of Error

The trial court violated defendants' rights to due process and committed prejudicial error by refusing to permit a verbatim stenographic record to be made of all of the trial proceedings; which refusal has undermined defendants' rights to obtain effective appellate review from this Court of Appeals.

Second Assignment of Error

The trial court violated defendants' rights to due process by refusing to accord their counsel reasonable opportunity to be heard in the defense of his clients' substantive and procedural rights.

Third Assignment of Error

The trial court violated defendants' rights to due process and committed prejudicial error by refusing to require plaintiff to establish as a fact -- by the testimony of one or more experts in the professions of nursing and nursing home administration -- the specific duties which defendants allegedly owed, and whether one or more thereof was, in fact, breached; by reason whereof the jury was required to speculate upon such issues.

Appendix (Cont'd)

Fourth Assignment of Error

The trial court violated defendant's rights to due process and committed prejudicial error by refusing to permit defendants to adduce, through the testimony of experts in the nursing profession, what the specific duties owed to a nursing home patient are and the fact that such duties as defendants owed were not breached; such refusal requiring the jury to speculate upon such issues.

Fifth Assignment of Error

The trial court violated defendants' rights to due process and committed prejudicial error by foreclosing defendants' right of cross-examination of Frederick Krizman with regard to Ohio Admin. Code §3701-17-34, which section established that certain licensure rules which plaintiff claimed defendants violated, do not constitute absolute standards of conduct; by reason of which foreclosure of cross-examination, the jury was misled with respect to the relevance of such licensure rules in this case.

Sixth Assignment of Error

The trial court violated defendants' rights to due process and committed prejudicial error by excluding from the evidence, a certain, theretofore-admitted memorandum contained within plaintiff's

Appendix (Cont'd)

Exhibit No. 52, wherein a prior, inconsistent statement made by Plaintiff Bentley was recorded; which retroactive exclusion was used to deprive defendants of their right of cross-examination of plaintiff.

Seventh Assignment of Error

The trial court violated defendants' rights to due process and committed prejudicial error by excluding certain oral testimony offered for the purpose of establishing that Abbey Nursing Home's employee, Evelyn Brooks, enjoyed a good reputation for "peace and good order"; which exclusion prejudiced defendants herein in their defense against plaintiff's claims of negligence in their hiring and/or retention of such employee and of vicarious liability for an alleged battery upon decedent by such employee.

Eighth Assignment of Error

The trial court violated defendants' rights to due process and committed prejudicial error by excluding from the evidence, the Murtis Taylor Center's personnel file on plaintiff's witness, Sharon Cummins; which file established that such witness was a practiced liar.

Appendix (Cont'd)

Ninth Assignment of Error

The trial court violated defendants' rights to due process and committed prejudicial error by excluding from the evidence, a certain composite report offered in accordance with O.R.C. §2317.36 et seq.; which report supported defendants' denials of negligence and rebutted plaintiff's claims insofar as damages are concerned.

Tenth Assignment of Error

The trial court violated defendants' rights to due process and committed prejudicial error by usurping the jury's prerogative to make individualized findings for such defendant upon the issues of liability and damages and by adding to the jury's defective punitive damage award, his own personal notion so to what the jury's intent was insofar as which defendant(s) was (or were) to be held liable for punitive damages.

Eleventh Assignment of Error

The trial court violated defendants' rights as litigants, under Article IV, §5 of the Ohio Constitution, to have their cause tried before a judge assigned to this case by random selection, as provided for in the Rules of Superintendence for the Court of Common Pleas, in that the "visiting judge" who presided over the proceedings below was



Appendix (Cont'd)

neither assigned to this case in the manner set forth in such Rules, nor otherwise authorized in the manner required by law to exercise jurisdiction over such case.

Twelfth Assignment of Error

The trial court lacked jurisdiction over the subject matter of the case and the parties thereto by reason of plaintiff's failure to join the Ohio Department of Welfare and the Cuyahoga County Welfare Department as parties herein, in accordance with the provisions of O.R.C. §5101.58 and Civil Rule 19(A).

Thirteenth Assignment of Error

The trial court committed error prejudicial to appellants in permitting the prior-recorded trial testimony of Donald Goodfellow, M.D., to be read to the jury where plaintiff offered no evidence of her inability to procure such witness's attendance upon re-trial by subpoena.

Fourteenth Assignment of Error

The trial court committed error prejudicial to defendants in permitting the prior-recorded trial testimony of Sharon Cummins to be read to the jury where plaintiff offered no sworn evidence



Appendix (Cont'd)

that, by reasonable diligence, such witness's presence at the second trial herein could not be obtained.

Fifteenth Assignment of Error

The trial court committed error prejudicial to defendants by refusing to instruct the jury on the defense of assumption of the risk where the facts adduced at trial showed that plaintiff's decedent did, in fact, assume such risk.

Sixteenth Assignment of Error

The trial court committed error prejudicial to defendants by refusing to instruct the jury on the defense of "volenti non fit injuria" where the facts adduced at trial showed that such defense was, in fact, substantiated by the evidence.

Seventeenth Assignment of Error

The trial court committed error prejudicial to defendants by refusing to instruct the jury on the defense of contributory negligence where the facts adduced at trial showed that plaintiff's decedent was, in fact, contributorily negligent.

Appendix (Cont'd)

Eighteenth Assignment of Error

The trial court committed error prejudicial to defendants by refusing to instruct the jury as to the law applicable to party admissions, where the facts adduced at trial showed that plaintiff's decedent did, in fact, make such an admission.

Nineteenth Assignment of Error

The trial court committed error prejudicial to defendants by repeatedly and frequently admitting incompetent and irrelevant evidence -- both documentary and testimonial -- offered by plaintiff.

Twentieth Assignment of Error

The trial court committed error prejudicial to defendants by permitting the jury to deliberate, and to hold defendants liable, upon the claim of "assault and battery", as pleaded in the third count of plaintiff's complaint, when such claim had theretofore been withdrawn by plaintiff; and, in conjunction therewith, by refusing to provide the jury with any instruction whatsoever as to the law applicable to such claim.

Appendix (Cont'd)

Twenty-First Assignment of Error

The trial court committed error prejudicial to defendants by refusing to submit their interrogatories to the jury.

Twenty-Second Assignment of Error

The trial court committed error prejudicial to defendants by instructing the jury that damages could be assessed against them for any mental anguish sustained by plaintiff's decedent during her stay at Abbey Nursing Home, as opposed to limiting defendants' liability in damages therefor to only such mental anguish as was directly and proximately occasioned by an injury sustained by decedent due to defendants' negligence.

Twenty-Third Assignment of Error

The trial court committed error prejudicial to defendants by admitting hearsay testimony regarding Alma Richardson's alleged accusations that Defendant Brooks, and other unknown, had beaten her, where such alleged extrajudicial statements were not made under any circumstance which might render some admissible.

Appendix (Cont'd)

Twenty-Fourth Assignment of Error

The trial court erred in refusing to direct a verdict for defendants at the close of plaintiff's case in chief where there was a total failure of proof by plaintiff upon the issues of duty, breach of duty, and proximate causation.

Twenty-Fifth Assignment of Error

The jury's verdict was grossly excessive and was the result of passion and prejudice against defendants, inflamed by repeated instances of misconduct on the part of counsel for plaintiff, with the support and condonation of the trial court.

Twenty-Sixth Assignment of Error

The trial court committed error prejudicial to defendants by overruling their motion for judgment notwithstanding the verdict.

Twenty-Seventh Assignment of Error

The trial court committed error prejudicial to defendants by overruling their alternative motion for a new trial.



Appendix (Cont'd)

Twenty-Ninth Assignment of Error

The trial court committed error prejudicial to appellants by failing to grant appellants' joint motion for a directed verdict favorable to appellants pursuant to Civil Rule 50(A) at the conclusion of appellees' case and at the conclusion of all the evidence on the issue of punitive damages.

Thirtieth Assignment of Error

The trial court committed error prejudicial to appellants in charging the jury on the issue of punitive damages for the reason that the charge was contrary to law and the court failed to charge the jury that appellants' actions must have been intentional and deliberate or have the character of outrage frequently associated with crime before punitive damages could be awarded.

Thirty-First Assignment of Error

The verdict of the jury awarding punitive damages to appellee is contrary to the manifest weight of the evidence, and such error was not cured when the trial judge granted a partial remittitur.

Appendix (Cont'd)

Thirty-Second Assignment of Error

The verdict and the judgment of the trial court awarding punitive damages to appellee are contrary to the manifest weight of the evidence inasmuch as the punitive damage award bears no reasonable relation or proportion to actual damage suffered as a proximate consequence of malicious conduct by appellants.

Thirty-Third Assignment of Error

The trial court committed error prejudicial to appellants when it failed to correctly charge the jury on the issue of attorney fees as punitive damages, and when it failed to set aside such award after the verdict was returned.

Thirty-Fourth Assignment of Error

The jury's verdict and judgment of the trial court awarding appellee attorney fees as punitive damages are contrary to the manifest weight of the evidence inasmuch as appellee failed to adduce evidence of the legal services performed and expert testimony of the reasonable value of such services.

Thirty-Fifth Assignment of Error

The trial court committed error prejudicial to appellants in overruling appellants' motion for a new trial on the



Appendix (Cont'd)

issue of punitive damages and such ruling constituted reversible error and a gross abuse of discretion by the trial court.

Thirty-Sixth Assignment of Error

The trial court committed error prejudicial to appellants in awarding punitive damages in favor of appellee for the reason that the verdict is excessive, contrary to law and predicated upon and influenced by passion and prejudice.

Thirty-Seventh Assignment of Error

The trial court committed error prejudicial to appellants by directing only one verdict form the jury for both appellants.

Thirty-Eighth Assignment of Error

The judgment of the trial court awarding punitive damages in favor of appellee violates appellant's right to due process of law guaranteed by the Ohio and the United States Constitution inasmuch as such judgment constitutes an unforeseeable and retroactive judicial expansion of the established Ohio Common Law, including the law of punitive damages.



COURT OF APPELS OF OHIO,
EIGHTH DISTRICT

COUNTY OF CUYAHOGA

No. 46126

THE ESTATE OF ALMA)	
RICHARDSON)	
VERNEDA BENTLEY,)	
ADMINISTRATRIX)	CONCURRING
)	AND
Plaintiff-Appellee)	DISSENTING
)	OPINION
vs.)	
)	
ABBEY NURSING HOME,)	
INC., et al.)	Dated
)	December 8,
Defendants-Appellants)	1983

STILLMAN, J. CONCURRING IN PART AND
DISSENTING IN PART:

Although I concur in the judgment of this court with respect to the awarding of compensatory damages for the grievous mistreatment accorded to the patient by the Abbey Nursing Home, I find it respectfully necessary to dissent with respect to the punitive damages assessed.



Punitive damages "are generally defined or described as damages which are given in enhancement of compensatory damages on account of the wanton, reckless, malicious, or oppressive character of the acts complained of."

Trainor v. Deters (1969), 22 Ohio App. 2d 135.

In the instant case, the nursing home was clearly guilty of gross negligence in the conduct of its operations, but this negligence was of a generalized nature in no way directed towards the patient involved here. The nursing home was filthy, the care indifferent, the conditions unsanitary. Nevertheless, all of this was in evidence openly visible to the family of the patient. They allowed her to remain in this environment for four and one-half months before taking action to remove



her from the premises. Nothing in the voluminous record demonstrates the type of gross negligence occasionally cited to justify punitive damages. Such gross negligence, in my view, must exemplify bad faith, or a conscious indifference to the rights or safety of the person affected. See 22 Am. Jur. 2d 345 (1965). Repulsive as the conduct of the appellants may have been in this case, I do not believe that this conduct warranted the award of punitive damages.

On the secondary level, I believe also that the verdict form used to allocate the punitive damages as between the Abbey Nursing Home and the individual defendant, its administrator, Max Strauss, is impermissibly vague. We do not know from this verdict whether or not the administrator is personally liable for the punitive damages or if the jury



sought to impose a divided liability.

For these reasons, I respectfully dissent from the punitive damages portion of the majority opinion.



COURT OF APPEALS OF OHIO,
EIGHTH DISTRICT

NO. 46126

THE ESTATE OF ALMA)
RICHARDSON)
VERNEDA BENTLEY,)
ADMINISTRATRIX)
Plaintiff-Appellee,) CONCURRING
vs.) OPINION
ABBEY NURSING HOME,) Dated:
Inc., et al.) December 8,
Defendant-Appellants) 1983

GREY, J. CONCURRING:

I concur in the judgment and opinion. I believe the dissenting opinion raises a valid point on the issue of punitive damages. I agree that punitive damages are not ordinarily allowed for negligence, even where the conduct is, as aptly described by the dissenting opinion, "repulsive." See Detling vs. Chockley (1982), 70 Ohio St. 2d 134. This is, and has been, a well

established common law rule.

However, in the case before us we are dealing with R.C. Chapter 3721, and R.C. 3721.10 thru .17, the so-called nursing home patients bill of rights.

R.C. 3721.17(I) provides:

"Any resident whose rights under sections 3721.10 to 3721.17 of the Revised Code are violated has a cause of action against any person or home committing the violation. The action may be commenced by the resident or by his sponsor on his behalf. The court may award actual and punitive damages for violation of the rights. The court may award to the prevailing party reasonable attorney's fees limited to the work reasonably performed."

Inasmuch as punitive damages are specifically allowed upon a violation of the patients statutory right to decent care, and inasmuch as the record in this case amply justifies such a finding, I concur in the opinion and the awarding of punitive damages.

IN THE COURT OF COMMON PLEAS
CUYAHOGA COUNTY, OHIO

ESTATE OF) CASE NO. 988159
ALMA RICHARDSON,)
)
 Plaintiff,)
) Judge
 vs.) George McMonagle
)
) JOURNAL ENTRY
 ABBEY NURSING HOME,)
 INC., et al.,)
)
 Defendants.)

On the 22nd day of July, 1982,
the jury in this case rendered a verdict
in favor of plaintiff in the sum of
Seventy-Five Thousand Dollars
(\$75,000.00) against defendants, Abbey
Nursing Home, Inc. and Max Strauss, as
compensatory damages, and having further
rendered a verdict in favor of plaintiff
and against said defendants in the sum of
Three Hundred Thousand Dollars
(\$300,000.00) as punitive damages.
Judgment was entered in favor of

plaintiff against said defendants, Abbey Nursing Home, Inc., and Max Strauss for Three Hundred Seventy-Five Thousand Dollars (\$375,000.00) and costs of this action.

Subsequently, defendants timely filed a Motion For New Trial or, in the alternative, for a Motion for Judgment Notwithstanding a Verdict and for a Remittitur. The Court found defendants' Motion for a Remittitur to be well taken and determined the judgment with respect to punitive damages was excessive by One Hundred Twenty-five Thousand Dollars (\$125,000.00) although not the result of passion and prejudice.

(VOL 623 PG 764)

The Plaintiff has acknowledged consent to a remittitur in the amount of One Hundred Twenty-Five Thousand Dollars (\$125,000.00) with respect to punitive

damages by plaintiff's counsel's signature hereto. Motion by the defendants for a New Trial or, in the alternative, for a Motion for Judgment Notwithstanding a Verdict is overruled.

IT IS THEREFORE ORDERED that judgment is rendered in favor of plaintiff in the sum of Seventy-Five Thousand Dollars (\$75,000.00) against defendants, Abbey Nursing Home, Inc. and Max Strauss as compensatory damages and against said defendants in the sum of One Hundred Seventy-Five Thousand Dollars (\$175,000.00) as punitive damages, judgment is hereby rendered in favor of plaintiff against said defendants, Abbey Nursing Home, Inc. and Max Strauss for Two Hundred Fifty Thousand Dollars (\$250,000.00) plus interest at the rate of ten percent (10%) per annum from July



22, 1982, and costs of this action.

George J. McMonagle /s/
George J. McMonagle, Judge
(Sitting by assignment,
Cuyahoga County, Ohio)

ACKNOWLEDGEMENT OF CONSENT TO REMITTITUR:

N. M. Devito /s/
NICHOLAS M. DEVITO
Attorney for Plaintiff

November 3, 1982

Received for Filing,
November 8, 1982
Gerald E. Fuerst, Clerk

VOL 623 PG 765



STATE OF OHIO)
COUNTY OF CUYAHOGA) SS:
) IN THE COURT OF
) COMMON PLEAS
) CASE NO. 988159
)
THE ESTATE OF)
ALMA RICHARDSON,)
)
PLAINTIFF,)
vs.) JOURNAL ENTRY
)
)
ABBEY NURSING HOME,)
INC. and MAX STRAUSS)
)
DEFENDANTS.)

Upon consideration of the Motion
by the Defendants for a New Trial or, in
the alternative, for a Motion for
Judgment Notwithstanding a Verdict and
for a Remittitur, the Court finds that
the verdict of the jury and the judgment
thereon with respect to punitive damages
is excessive by \$125,000.00, although not
the result of passion and prejudice.

IT IS THEREFORE ORDERED that if the Plaintiff consents to a remittitur in the amount of \$125,000.00 within ten (10) days of the entry of this judgment reducing the amount of the verdict and judgment with respect to punitive damages by said amount, the Motion for a New Trial will be overruled. The Motion for Judgment N.O.V. will likewise be overruled.

The consent of the plaintiff to the said remittitur shall be in the form of a proposed Journal Entry prepared by counsel for the Plaintiff and submitted to the Court within ten (10) days of October 27, 1982.

George J. McMonagle /s/
JUDGE GEORGE J. McMONAGLE
(Sitting by Assignment)

Dated: October 27, 1982.
Received for Filing
October 29, 1982
Gerald E. Fuerst, Clerk
Vol 622 PG 619

STATE OF OHIO)
) SS:
COUNTY OF CUYAHOGA)
) IN THE COURT OF
) COMMON PLEAS
ALMA RICHARDSON,)
) CASE NO. 988159
)
Plaintiff,)
) JOURNAL ENTRY
)
ABBEY NURSING HOME,)
INC. and MAX STRAUSS) Official Court
) Reporter in
) attendance ten (10)
Defendants.) days-Fee of \$80.00
) ordered taxed as
) costs.

George J. McMonagle, J.:
(Sitting by assignment)

The jury in this case having on the 22nd day of July, 1982, rendered a verdict in favor of plaintiff in the sum of \$75,000.00 against defendants, ABBEY NURSING HOME, INC. and MAX STRAUSS as compensatory damages, and having further rendered a verdict in favor of plaintiff and against said defendants in the sum of



\$300,000.00 as punitive damages, judgment is hereby rendered in favor of plaintiff against said defendants, ABBEY NURSING HOME, INC. and MAX STRAUSS for \$375,000.00 and costs of this action.

George J. McMonagle /s/
George J. McMonagle, Judge
(Sitting by assignment,
Cuyahoga County, Ohio)

July 22, 1982

Received for Filing
July 26, 1982
Gerald E. Fuerst, Clerk



THE SUPREME COURT OF OHIO

THE STATE OF OHIO,) 1981 TERM
City of Columbus) To wit:
) November 25, 1981
Estate of)
Alma Richardson,) No. 81-1453
Verneda Bentley,)
Admrs.,) MOTION FOR AN
) ORDER DIRECTING
Appellee,) THE COURT OF
) APPEALS
vs.)
) for CUYAHOGA
Abbey Nursing Home,) County
Inc.,)
) TO CERTIFY ITS
Appellant.) RECORD

It is ordered by the Court that this motion is overruled.

COSTS:

Motion Fee, \$20.00, paid by
Willacy & LoPresti.

I, Thomas L. Startzman, Clerk of the Supreme Court of Ohio, certify that the foregoing entry was correctly copied from the Journal of this Court.

Witness my hand and the seal of the Court this _____ day of _____, 19 ____.

Thomas Startzman, Clerk
Samuel Adkins /s/ Deputy



THE SUPREME COURT OF OHIO

THE STATE OF OHIO) 1981 TERM
City of Columbus.) To wit:
)
Estate of) November 25, 1981
Alma Richardson,)
Verneda Bentley,) No. 81-1453
Admrs.,)
) APPEAL FROM THE
Appellee,) COURT OF APPEALS
)
vs.)
)
Abbey Nursing Home,)
Inc.,) for CUYAHOGA
) County
Appellant.)

This cause, here on appeal as of right from the Court of Appeals for CUYAHOGA County, was heard in the manner prescribed by law, and, no motion to dismiss such appeal having been filed, the Court sua sponte dismisses the appeal for the reason that no substantial constitutional question exists herein.



It is further ordered that a copy of this entry be certified to the Clerk of the Court of Appeals for CUYAHOGA County for entry.

I, Thomas L. Startzman, Clerk of the Supreme Court of Ohio, certify that the foregoing entry was correctly copied from the Journal of this Court.

Witness my hand and the seal of the Court this _____ day of _____ 19 _____

Thomas Startzman, Clerk
Samuel Adkins /s/ Deputy

BEST AVAILABLE COPY

THE SUPREME COURT OF OHIO

THE STATE OF OHIO,) 1981 TERM
City of Columbus.)
Estate of) To wit:
Alma Richardson,) November 25, 1981
Verneda Bentley,)
Admrx.,) No. 81-1454
Appellee,) MOTION FOR AN ORDER
vs.) DIRECTING THE COURT
Abbey Nursing Home,) OF APPEALS
Inc., et al.,) for CUYAHOGA County
Appellants.)) TO CERTIFY ITS
) RECORD

It is ordered by the Court that this motion is overruled.

COSTS: Motion fee, \$20.00, paid by

Willacy & Lo Presti.

I, Thomas L. Startzman, Clerk of the Supreme Court of Ohio, certify that the foregoing entry was correctly copied from the Journal of this Court.

Witness my hand and the seal of the Court this _____ day of

19 _____

Thomas Startzman, Clerk
Samuel Adkins /s/ Deputy

THE SUPREME COURT OF OHIO

THE STATE OF OHIO,)
City of Columbus.) 1981 TERM
)
Estate of) To wit:
Alma Richardson,) November 25, 1981
Verneda Bentley,)
Admrx.,) No. 81-1454
)
)
Appellee,)
)
vs.) APPEAL FROM THE
) COURT OF APPEALS
Abbey Nursing Home,)
Inc.,) for CUYAHOGA
) County
)
Appellants.)

This cause, here on appeal as of right from the Court of Appeals for CUYAHOGA County, was heard in the manner prescribed by law, and, no motion to dismiss such appeal having been filed, the Court sua sponte dismisses the appeal for the reason that no substantial constitutional question exists herein.

It is further ordered that a copy of this entry be certified to the Clerk of the Court of Appeals for CUYAHOGA County for entry.

I, Thomas L. Startzman, Clerk of the Supreme Court of Ohio, certify that the foregoing entry was correctly copied from the Journal of this Court.

Witness my hand and the seal of the Court this 25th day of November, 1981

Thomas Startzman, Clerk

Samuel Adkins /s/ Deputy

COURT OF APPEALS OF OHIO
EIGHTH DISTRICT
COUNTY OF CUYAHOGA

GERALD E. FUERST, CLERK OF COURTS

Estate of)	
Alma Richardson,)	COURT OF
Deceased)	APPEALS NO.
Verneda Bently,)	42156 & 42168
Administratrix)	
)	
Appellee)	
)	LOWER COURT
vs.)	NO. 988,159
)	C. P.
Abbey Nursing Home,)	
Inc., et al.)	MOTION NO.
)	54110
Appellant)	
)	

DATE: September 25, 1981

JOURNAL ENTRY

Motion to certify overruled. Exc.

RECEIVED FOR FILING: September 25, 1981
Gerald E. Fuerst, Clerk

DAY, P. J.,
KRENZLER, J.,
PRYATEL, J., CONCUR

Jack G. Day /s/
Presiding Judge
JACK GRANT DAY

EXHIBIT L

COURT OF APPEALS OF OHIO
EIGHTH DISTRICT

COUNTY OF CUYAHOGA

NO. 42156 & 42168

ESTATE OF ALMA RICHARDSON, VERNEDA BENTLEY, ADMINISTRATRIX)	APPEAL FROM COMMON PLEAS COURT
Plaintiff-Appellant (Case No. 42156))	NO. 988,159
Plaintiff-Appellee (Case No. 42168))	
vs.)	JOURNAL ENTRY AND OPINION
ABBEY NURSING HOME, INC., et al.)	
Defendants-Appellees (Case No. 42156))	
Defendants-Appellants (Case no. 42168))	

Date: July 9, 1981

DAY, J.:

This cause came on to be heard upon the pleading and the transcript of the evidence and record in the Common Pleas Court, and was argued by counsel; on

consideration whereof, the court certifies that in its opinion substantial justice has not been done the party complaining, as shown by the record of the proceedings and judgment under review, and judgment of said Common Pleas Court is reversed. Each assignment of error was reviewed by the court and upon review the following disposition made:

This case consolidates appeals by plaintiff, Estate of Alma Richardson (plaintiff), and defendant, Abbey Nursing Home, Inc. (defendant), from a judgment entered May 5, 1980, after a jury verdict of \$3,188 for plaintiff against defendants. Plaintiff appealed in Case No. 42156, defendant appealed in Case No. 42168. Both appeals result from the same lower court trial. Each party assigns errors separately. The disposition of these will clarify their respective



positions.

For the reasons adduced below, the judgment of the trial court is reversed and the case remanded for further proceedings according to law.

Alma Richardson (decedent, Richardson) was admitted to Abbey Nursing Home (Abbey, defendant) from University Hospitals on February 3, 1978. She was sixty-four years old, weighed more than two hundred pounds (Tr. 756) and required total care (Tr. 758-759, 795). Richardson's left side was paralyzed from several strokes; she could not walk nor feed herself and was incontinent. She suffered from chronic hypertension, heart disease and had a soft spot on her head from brain tumor surgery in which part of her skull was removed. She had difficulty speaking (see, e.g., Tr. 7,

755-758, 795, 1520, G. 9, 49).¹ Her reference to Abbey came because her family could no longer care for her at home (Tr. 789, 795, 827). When admitted to Abbey, Richardson had no rashes, bruises, abrasions or lacerations and her skin was clear (Tr. 13, 859, St. 37-38).

Richardson's family removed her from the nursing home on June 19, 1978, and took her by ambulance to the University Hospital emergency room. She was dirty and had an odor (Tr. 10, 870). The attending physician, Dr. Bruce Goodfellow, asked her family to wash her (G.

¹Eight volumes of transcript are included in the record of these appeals. One volume is a partial transcript for Case No. 42168 and references to that volume will be prefaced "D". Six volumes of transcript for Case No. 42156 are paginated consecutively and are indicated "Tr". Volumes containing the testimony of Dr. Goodfellow and Max Strauss each begins with 1. References to these volumes will be prefaced "G" and "St", respectively.

9, Tr. 870, 871, 995) before he examined her. On examination, he found her in pain (Tr. 872, G. 17, 20, 26) and noted a large bruise on her upper left arm (G. 11), two abrasions on her posterior thigh (G. 13, 17) and a rash "similar to a diaper rash" (G. 17) under her breasts (G. 17, 44, 80). He concluded that Richardson's injuries were caused by an outside force (G. 28) and testified that her condition was consistent with mistreatment (G. 19, 48).

On the day Richardson was brought to the emergency room from Abbey, Dr. Goodfellow and Walter Drummond, University Hospitals' social work supervisor, prepared a report on Richardson for the Cuyahoga County Welfare Department (Exh. 23, G. 14-15, Tr. 82). At trial Drummond testified that he "saw multiple bruises . . . that concerned me" (Tr. 76, 80). Bruises were

observed on her upper arms and buttocks (Tr. 80, 350).

From University Hospitals Mrs. Richardson was discharged to the home of her granddaughter, Varneda Bentley (plaintiff) where Bentley and her four children provided round-the-clock care until Richardson died (Tr. 876-877) on April 1, 1979 (Tr. 881).

Richardson filed suit in August, 1978, against the nursing home corporation, its administrator-owner Max Strauss (St. 4, 284), Nursing Director Pat Litowitz, one "Mrs. Brookins" (nurse's aide), Evelyn Brooks and others later dismissed from the suit. Richardson's complaint was based on negligence and assault. She died before trial and Bentley, executrix* of Richardson's estate, pursued the claim.

* The literature generated by the case sometimes refers to Bentley as "administratrix".

Plaintiff presented several witnesses who testified to conditions at Abbey while decedent was confined there as well as to complaints decedent had. These witnesses included Sharon Cummins, a former Abbey employee in the social service department (Tr. 5), Meg Algren (Margaret Algren Marino), a newspaper reporter who accompanied the Ohio Nursing Home Commission on a surprise inspection of Abbey in May, 1978 (Tr. 97-98), Sister Catherine Cassidy of the pastoral ministry of St. Agnes Parish who had visited Abbey two or three times per month for three-and-a-half years (Tr. 1805-1806), as well as the plaintiff (executrix) herself who said she visited her grandmother at Abbey six out of seven days per week (Tr. 759).

Plaintiff's witnesses testified that the nursing home smelled of human waste



(See e.g., D. 64, Tr. 454, 763, 764, 1824-1825, 1828, 1850). Sister Cassidy saw what appeared to be feces and urine on the walls (Tr. 1827-1828). Bed linens were smelly or dirty (Tr. 829, 1826); bed pans and commodes were not cleaned or emptied (Tr. 838, 1824, 1828); patients were seen tied to chairs, some with pieces of torn sheets (Tr. 100, 391, 1830); some with little or no clothing (Tr. 117, 1824); some sitting in their own waste (Tr. 1829).

Some of plaintiff's witnesses noted dirty dinnerware (Tr. 18, 830); dirty water pitchers (Tr. 37); flies in the dining room; flies on the food and food on the floor (Tr. 101). Roaches were seen (Tr. 18, 763) -- in fact one patient was reported to have eaten cockroaches (Tr. 64) -- and even Strauss admitted the home had cockroaches (St. 52, 79, 198,

289). Algren said:

"Patients were tied in chairs and they smelled. There were holes in the ceiling, holes in the walls, stains on the walls that smelled like urine.

"Tile was up off the floor. The rooms were filthy and dingy.

"Toilets, none of the rooms I saw had working toilet facilities, but they did have abandoned toilets in the rooms and bathtubs and some of them had wires hanging down, electrical wires hanging around. Others had no electrical wires and no lights.

"The place smelled to the point that you had a difficult time continuing on the tour." (Tr. 100-101)

Witnesses observed physical and verbal abuse of patients (Tr. 118-119, 819, 820) and unattended sick people (Tr. 763).

Plaintiff's witnesses, primarily plaintiff and Cummins, testified that they had observed specific problems



concerning the decedent. Both said they found her sitting in her own waste (Tr. 8, 789, 811), found her sitting in a wheelchair or a potty chair all day (Tr. 11, 12, 765), and that she acquired rashes and bruises while at Abbey (Tr. 11, 44-46, 822-823, 849). Former employee Cummins said she saw two patients, a man and a woman, each attempt sexual attacks on the paralyzed decedent (Tr. 31-33). Plaintiff observed her grandmother's eye red and swollen the day after Mother's Day, 1978 (Tr. 780-781), and testified that Richardson had told her that Evelyn Brooks hit her with a towel (Tr. 783, 842, 955). Cummins said Richardson's face was black and swollen around her eye (Tr. 13), as if someone had hit her (Tr. 270).

Brooks admitted working Richardson's floor on Mother's Day (Tr. 681). She said she never hit a patient (Tr. 664,

669) and did not hit Richardson on May 15 or ever (Tr. 1543).

Defendants Strauss and Litowitz, in examining Richardson's file, admitted she had fallen from a potty chair at least once (Tr. 1659, St. 89) suffering bruises and lacerations from the fall (Tr. 1659-1660, St. 91). Another employee also testified to a fall (Tr. 1620).

Plaintiff called Alan Blake Chadwell, program operations coordinator for the Nursing Home Program of the Ohio Department of Health (Tr. 457) to testify concerning state nursing home regulations and also to say that at the time of trial Abbey's license had been revoked (Tr. 462-463), but the trial court limited his testimony (Tr. 465). Plaintiff proffered that Chadwell's evidence would address general conditions at Abbey (Tr. 473).

The three individual defendants were called by both sides. Litowitz, who was fired from Abbey in 1978 (Tr. 650, St. 128) for personal differences with Strauss (Tr. 651, St. 144), recalled a bruise on Richardson's arm, two small abrasions, a rash between her legs (Tr. 615-616), and lacerations on her leg the day she left Abbey (Tr. 641). Strauss also saw the bruise on her left arm, and chafing (St. 59, 60, 239).

Strauss and Litowitz both testified that Abbey provided adequate care for its patients and was adequately staffed, although Strauss admitted not having the required number of registered nurses on the night shift at all times (St. 31) and Litowitz said only four licensed practical nurses (LPNs) were covering seven floors on June 19, 1978 (Tr. 580, 589).



Charlotte Poole, an LPN who was assistant nursing supervisor at Abbey in June, 1978 (Tr. 1565-1566), testified that Richardson told her that her (Richardson's) left arm was bruised because she had a tendency to lean against it in her wheelchair (Tr. 1572).

Plaintiff Bentley detailed how she and her children cared for the decedent (Tr. 876, 878-879). She estimated expenses of \$4,700 to \$5,000 in caring for her grandmother (Tr. 952). Bentley obtained such items as a Hoyer² lift, commode, medical table, air mattress, sheepskin, special linens (Tr. 880, 950, 951), clothing, gowns and support hose (Tr. 948, 950, 951), diapers (Chux pads) (Tr. 951-952), and such medical supplies as ointments, gauze, disinfectants (Tr. 949).

² "Hoyle" in the Tr. 880.

Also purchased were a blender (Tr. 881), liquid nutritional food (Tr. 892), coloring books, crayons and balls (Tr. 950), and Bentley had Richardson's room painted and a tile floor installed (Tr. 880).

The trial court refused to admit into evidence (Tr. 941) cancelled checks, bills, receipts, and other exhibits pertaining to expenses for Richardson's care from the time she left Abbey until she died (Tr. 899-942).

After a lengthy trial in February, 1980, A Common Pleas Court jury returned a verdict of \$3,188 against Abbey, the corporate defendant, but not against any of the individuals. The trial court directed out plaintiff's claim for assault, cruel treatment, and punitive damages (Tr. 1495-1496).



In response to interrogatories prepared by the plaintiff, the jury of eight unanimously found that Alma Richardson was cared for negligently at the nursing home and seven of the eight found that such negligence proximately caused her injuries.

Defendant also propounded several interrogatories to the jury -- to which plaintiff objected (Tr. 1878) -- asking whether Strauss, Litowitz, Brooks, or any other Abbey employee "whipped or beat" Alma Richardson and whether Brooks negligently struck her in the eye "within the scope of her employment". The jury returned negative responses to these interrogatories. In response to additional interrogatories by the defendant, the jury did not find individual negligence by Strauss, Litowitz, Brooks, or any other employee

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causing Richardson to sustain physical injury.

From the verdict defendant appealed, assigning three errors:

Assignment of Error I:

"The trial court committed error prejudicial to the defendant, Abbey Nursing Home, Inc., in refusing to direct a verdict against plaintiff at the close of plaintiff's case wherein plaintiff had adduced no evidence from an expert in the nursing home industry or nursing profession --

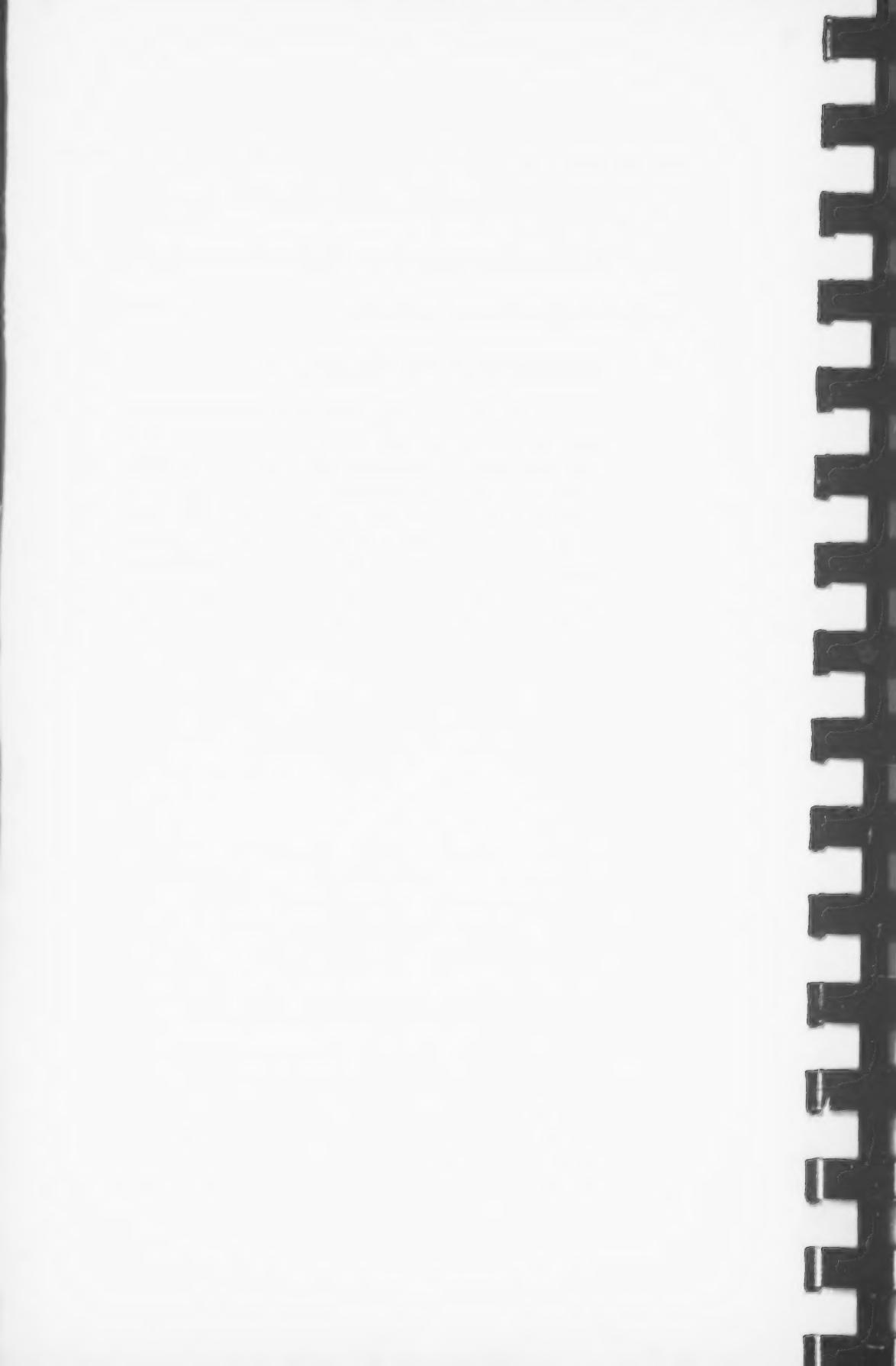
"A. regarding the standard of care generally accepted in such industry or profession,

and

"B. that plaintiff's decedent's claimed injuries proximately resulted from one or more breaches of such standard(s) of care."

Assignment of Error No. II:

"The trial court committed error prejudicial to the defendant, Abbey Nursing Home, Inc., in refusing to direct a verdict against plaintiff at the close of plaintiff's case



wherein plaintiff had adduced no evidence from a medical expert that, as a matter of 'reasonable medical certainty' or 'probability', plaintiff's decedent's claimed injuries were proximately caused by the neglect alleged by plaintiff."

Assignment of Error No. III:

"The trial court committed error prejudicial to the defendant, Abbey Nursing Home, Inc., in overruling said defendant's motion for judgment notwithstanding the verdict where the jurors' answers to interrogatories submitted to them established that no person employed by said defendant corporation had negligently caused injury to plaintiff."

Plaintiff also appealed, assigning six errors:

Assignment of Error No. I:³

"The Trial Court committed prejudicial error to plaintiff by refusing to instruct the jury on the issue of punitive damages because plaintiff introduced evidence showing gross negligence on the part of

³ Roman numerals are substituted for the plaintiff's use of the alphabet in designating her assignments of error.

defendant and that defendant's conduct showed a complete and reckless indifference to the rights and safety of plaintiff."

Assignment of Error No. II:

"The Trial Court committed prejudicial error to plaintiff by refusing to admit certain official records of the State of Ohio and certain other evidence."

Assignment of Error No. III:

"The Trial Court committed prejudicial error to plaintiff by directing a verdict against plaintiff on issue of battery where there was direct testimony of a battery committed on plaintiff's decedent and such issue was in dispute."

Assignment of Error No. IV:

"The Trial Court committed prejudicial error to plaintiff by not instructing the jury that compensatory damages included compensation for medical expenses incurred in treating injuries which were the proximate cause [sic] of the negligence of defendant."

Assignment of Error No. V:

"The Trial Court committed prejudicial error to plaintiff



by submitting improper and prejudicial interrogatories to the jury because the interrogatories were confusing and worded in an amotional [sic] manner on an issue upon which a directed verdict had previously been granted."

Assignment of Error No. VI:

"The Trial Court committed prejudicial error to the plaintiff by answering questions of the jury after the jury had commenced deliberations without notice or presence of counsel for either party and without such questions and answers being a matter of record."

II.

The issue under the defendant's first assignment of error is whether expert testimony is needed to establish the standards in the nursing home industry or nursing profession. While no Ohio cases dealing with standards of care for nursing homes have been found, Ohio has said expert opinion is not necessary to establish the standard of care for hospitals in the community when the case

turns on the negligence of a nurse who allowed a patient to fall out of bed, Jones v. Hawkes Hospital of Mt. Carmel (1964), 175 Ohio St. 503, 504, 506. Cases outside of this jurisdiction have indicated the generally accepted standard of care for such institutions is reasonable care. In Alabama the standard has been said to be "care which persons of common prudence exercise under like conditions", Dunahoo v. Brooks (Ala. 1961), 128 So. 2d 485, 488. A Louisiana court took a similar approach:

"Although a nursing home is not the insurer of the safety of its patients, nevertheless it is the duty of the nursing home to provide a reasonable standard of care taking into consideration the patient's mental and physical condition." Powell v. Parkview Estate Nursing Home (La. App. 1970), 240 So. 2d 53, 57.



And in Illinois, an appeals court found liability for "actionable negligence" on behalf of a nursing home patient who had been struck by a drunken fellow patient because nursing homes:

"[O]we their patients ordinary care to protect them from any danger or injury which might be reasonably anticipated. As to dangers reasonably to be anticipated from acts of other persons under the hospitals' control, reasonable care and attention must be exercised for the safety and well-being of their patients, in proportion to the circumstances and their ability to look after their own safety." Bezark v. Kostner Manor (1961), 29 Ill. App. 2d 106, 111, 172 N.E. 2d 424, 426.

Even if experts had testified to the usual and customary care given by a nursing home, "it is entirely possible . . . that what is usual and customary [in the nursing home industry] may itself be negligence", Stogsdill v. Manor Convalescent Home (1976), 35 Ill. App. 3d

634, 662, 343 N.E. 2d 589, 610.

The logic in support of a "reasonable care" standard is persuasive for a service facility which is essentially custodial. Decedent's medical care while at the defendant institution is not a major issue in this case. Her care, as a human being needing protection, is.

Resolution of that issue is to be determined by the standard of reasonable care, not the more sophisticated standard governing medical malpractice. Moreover, facts in the present case demonstrate that the faults ascribed to the defendant nursing home do not fit medical malpractice taxonomy.

Defendant's first assignment of error lacks merit.

III.

Defendant's second assignment of error, like its first, concerns the necessity for expert testimony. Defendant argues that because plaintiff presented no testimony that as a "reasonable medical certainty" defendant's injuries were proximately caused by defendant's negligence, it was error for the trial court to direct a verdict for the plaintiff.

A.

Jurors:

"are supposed to be competent, and peculiarly qualified to determine the connection between the cause and effect established by common experience, and to draw the proper conclusions from the facts before them; and if the matter can be decided from ordinary experience and knowledge, the jury are allowed to decide it unaided" Jones v. Hawkes Hospital of Mt. Carmel, supra at 506-507.

Thus, it was within the competence of the jury to determine proximate cause in this case unless the connection was so esoteric as to be beyond the ken of laymen without expert assistance.

Here, there were questions of "cause and effect . . . so apparent as to be matters of common knowledge", Darnell v. Eastman (1970), 23 Ohio St. 2d 13, 17. For expertise in science is not required to connect bodily discomfort and ill being with sitting or lying in excrement and living in generally squalid conditions. For the same reason, expertise is not required to connect battering and bruises. More exotic physical and psychological effects would require an expert to establish cause and effect. These do not.

B.

For a directed verdict the evidence must be construed "most strongly in favor

of the party against whom the motion is directed". If reasonable minds could then differ on the result, the motion must be denied, Civ. R. 50(A)(4).⁴ The rule involves a question of law. See also Hawkins v. Ivy (1977), 50 Ohio St. 2d 114, 115:

"[I]f there is substantial competent evidence to support the party against whom the motion is made, upon which evidence reasonable minds might reach different conclusions, the motion must be denied."

⁴ Rule 50(A) Motion for a directed verdict.

"(4) When granted on the evidence. When a motion for a directed verdict has been properly made, and the trial court, after construing the evidence most strongly in favor of the party against whom the motion is directed, finds that upon any determinative issue reasonable minds could come to but one conclusion upon the evidence submitted and that conclusion is adverse to such party, the court shall sustain the motion and direct a verdict for the moving party as to that issue."



After a three-and-a-half week trial the court reasonably found sufficient evidence to deny the motion for a directed verdict on negligence.

Defendant's second assignment of error is not well taken.

IV.

Defendant's third and plaintiff's fifth assignments of error concern interrogatories propounded to the jury under Civ. R. 49(B) and will be considered together. Defendant argues that the jury's answers to the numerous interrogatories were inconsistent with the general verdict of negligence against the corporate defendant. Plaintiff contends that the trial court erred in submitting confusing and improper interrogatories.

A.

Interrogatories A and B, propounded by the plaintiff, were accepted by defendants (Tr. 1910). In response to these queries the jury found that decedent "was negligently cared for by Abbey Nursing Home" and that such negligence was the proximate cause of her injuries. These responses are consistent with the general verdict.

Interrogatories Nos. 1 and 2, propounded by defendant, seem to have been accepted by plaintiff in conference with the court and defendants' counsel (Tr. 1884-1887), but the acceptance is not entirely clear. In any event, plaintiff later objected to all of defendants' interrogatories (Tr. 1918-1920, 1959) thus preserving the objection, App. R. 12(A). An examination of Nos. 1 and 2 is considered infra at fn. 6 and C.



B.

Interrogatories should be directed toward determinative issues, Ragone v. Vitali & Beltrami, Jr. (1975), 42 Ohio St. 2d 161, 171. "If the interrogatories are not based on the evidence . . . the judge need not submit them to the jury." Id. at 165-166. Determinative issues are defined as "ultimate issues which . . . will definitely settle the entire controversy . . .", Richley v. Liechty (1975), 44 Ohio App. 2d 359, 362. "In a negligence action . . . the determinative issues include the issues of negligence, proximate cause, contributory negligence and damages." Id. at 363.

Interrogatories Nos. 3 through 15 do not go to any ultimate issue. For they do not address matters based on evidence.

Interrogatory No. 3 asks whether Max Strauss "beat" decedent. No. 6 asks

whether Pat Litowitz "whipped or beat" decedent. No. 9 makes the identical inquiry for Evelyn Brooks and No. 12 asks the same about "any employee of the Abbey Nursing Home, Inc., other than the individual defendants". The remainder of the questions interrelate with 3, 6, 9, and 12. Nos. 4, 7, 10 and 13 ask for specific "date(s) . . . that such whipping(s) or beating(s) occurred". Nos. 5, 8, 11, and 15 ask whether such "whipping(s) or beating(s)" were the proximate cause of decedent's injuries. In addition, No. 14 asks for the names of the employees who "beat or whipped" decedent.

The lengthy transcript supports the in camera contention of plaintiff's counsel before closing arguments that he never claimed that Max Strauss beat decedent (Tr. 1887, 1893, 1895, 1899,



1900). Nor did plaintiff claim Litowitz or Brooks administered whipping(s) or beating(s) (Tr. 1899, 1900).⁵ Strauss was named in the complaint, counsel said, because:

"He had the responsibility as the administrator of the nursing home to see to it that she gets proper care and treatment and that she does not get injured.

"He had that responsibility but we are not claiming that Max Strauss beat the plaintiff's decedent." (Tr. 1894)

As for specifics concerning beating(s) administered by unnamed employees, counsel for plaintiff claimed that decedent "was beaten . . . but we don't know who did it" (Tr. 1884, 1900).

⁵ Plaintiff did argue during trial and presented testimony, that Brooks struck decedent in the face with a towel around Mother's Day, but other than that specific contention no claim of beating or whipping by Brooks was argued.



Interrogatories 3 through 15 were erroneously submitted because the inquiries contained in them were not relevant to contentions made by the plaintiff's pleading and proof, Baker v. Ohio Ferro-Alloys Corp. (1970), 23 Ohio App. 2d 25, 33.

In addition, all the questions in 3-15 were misleading because they were not grounded upon plaintiff's claims, Baker v. Ohio Ferro-Alloys Corp., id. Moreover, all the first fifteen interrogatories lent themselves to an erroneous assumption of law, see McFadden v. Thomas (1951), 154 Ohio St. 405, 411. For, to paraphrase McFadden, from a reading of interrogatories 1 through 15 the jury "could well believe" that unless



Brooks negligently struck the plaintiff⁶ or that Brooks, Strauss, Litowitz or some other Abbey employee administered beatings to the decedent none of the individuals could be rendered liable.⁷ And, because this is a principal and agent case it may have influenced the lay judgment of the jurors so that they concluded that the corporate responsibility, if found, displaced all individual liability and made it irrelevant. These circumstances nullified the plaintiff's right to have the jury consider the role of the individual defendants in negligently failing to

⁶ Interrogatory No. 1 combined three issues -- negligent striking, the date and the scope of employment -- thus contributing to ambiguity by posing three related but not necessarily interdependent questions.

⁷ A claim cause of action for assault was dismissed by the trial court (Tr. 1495-1496). Therefore, assault issues were not before the jury.



act to care for the plaintiff and secure her from injury inflicted either by subordinate employees, other residents or outsiders. It follows that interrogatories framed on theories of personal involvement of the corporate agents in direct action rather than negligent omissions were misleading and irrelevant.⁸ Whether by design or inadvertence such questions could contribute nothing to the function of the trial except to assist the jury in losing its way.

C.

"Where an interrogatory is ambiguous and susceptible to . . . different

⁸ The posture of the liability issues in this case make it unnecessary to explore analogies to alternative liability theories. See Ferrigno v. Eli Lilley and Co. (1980), 175 N.J. Super. 551, 420 A. 2d 1305; and cf. Sindell v. Abbott Laboratories (1980), 163 Cal. Reptr. 132, 26 Cal. 3d 588, 607 P. 2d 924. See also Ybarra v. Spangard (1944), 25 C. 2d 486, 154 P. 2d 687.



meanings it must be construed against the party drawing it", Klever v. Reid Brothers Express, Inc. (1949), 151 Ohio St. 467, 474.

In response to interrogatory No. 1 the jury found that Evelyn Brooks did not negligently strike decedent in the eye on or about May 15, 1978, while acting within the scope of her employment. This interrogatory is ambiguous in that the jury's response may not mean that it did not believe that Brooks struck decedent but it could have felt that such action was not "within the scope of her employment" or that it occurred on a different date. Having answered No. 1 negatively, No. 2 became moot.

Interrogatory No. 16 asked whether Strauss "negligently caused Alma Richardson to sustain physical injury as



is alleged by the plaintiff". Nos. 17, 18, and 19 were identical for Litowitz, Brooks, and Abbey Nursing Home,⁹ respectively. The interrogatories involved compound questions, conclusions of law, carried latent ambiguities,¹⁰ and/or were not grounded on the evidence. For the answers could mean no negligence, no causation, or no injury "as it alleged by plaintiff". Thus, a negative answer is meaningless. Interrogatories flawed as these were could contribute to the jury's confusion and should not have been submitted at all.

D.

The answers to interrogatories Nos. 20 and 21 do not contradict the general

⁹ No. 19 asked about Abbey's vicarious liability through "one or more of [Abbey's] employee [sic]" not joined in the lawsuit.

¹⁰ Freedman v. New York, N. H. and H. R. Co. (1908), 81 Conn. 601, 614, 71 A. 901, 906.

verdict. The answers negate particular injuries but far less than all of the hurt supported in the evidence. From this, it is clear that the answers do not supplant the total claim. After subtracting the particulars, enough remains to support the general verdict. This subtraction comports with the duty to harmonize noted in Klever v. Reid Brothers Express, Inc., supra at 474.

In addition, these two interrogatories were fatally marred because the questions were hypothetical, called for facts of an evidentiary nature and for conclusions of law.¹¹

Defendant's third assignment of error is without merit.

Plaintiff's fifth assignment of error is well taken insofar as that

¹¹ See fn. 9, supra; Ragone v. Vitali & Beltrami, supra, 171.

assignment contends that the trial court committed prejudicial error in submitting the defendants' interrogatories to the jury.

V.

Plaintiff's sixth assignment of error attacks the trial court's administration of justice in answering questions from the jury concerning the interrogatories without counsel present or notified. Plaintiff submits an affidavit from counsel and an affidavit from a juror in the case accompanied by copies of the written questions and the court's written responses.

However, the disposition of defendant's third assignment of error renders plaintiff's sixth assignment of error moot. Accordingly, the plaintiff's sixth assignment of error is without merit because moot.

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IV.

In her third assignment of error plaintiff contends that the trial court should have permitted the jury to consider the battery issue¹² which it directed out (Tr. 1494-1495). In the first and fourth assignments plaintiff's attack centers on the failure of the court (1) to instruct on punitive damages (First Assignment), and (2) to instruct that compensatory damages included medical expense incurred in treating injuries proximately caused by the "negligence of the defendant" (Fourth Assignment).

The trial court ruled out punitive damages at the end of plaintiff's case when it also dismissed her third cause of

¹² Plaintiff's third assignment of error is phrased in terms of battery but the third cause of action in her complaint claims "assault and cruel treatment".



action (Tr. 1494-1495). In its charge to the jury the court discussed neither punitive damages nor medical expense as part of the compensatory damages. The only damage charge was:

"If you find for the Plaintiff, you will determine from the preponderance of the evidence the amount of money reasonably to compensate the Plaintiff decedent for the actual injury proximately caused by the negligence of the Defendant.

"In determining this amount, you will consider the nature and extent of the injury, its effect upon physical health, the pain and suffering that was experienced.

"If you should find that the Plaintiff's decedent is entitled to a verdict, you may award her a sum which will compensate her reasonably for pain, any pain, suffering and mental anguish already suffered by her and proximately resulting from the injury in question." (Tr. 1942-1943)

The plaintiff objected extensively to the charge, including the failure to



instruct on medical expense (Tr. 1957), punitive damages (Tr. 1957) and specific, enumerated acts of negligence (Tr. 1958).

A.

Although, as defendant argues, "actual malice is ordinarily required in order to sustain an award of punitive damages" in tort cases, Columbus Finance Co. v. Howard (1975), 42 Ohio St. 2d 178, 183, the Ohio Supreme Court also indicated that actual malice may be inferred from "intentional, reckless, wanton, wilful and gross acts which cause injury to person or property", id. at 184. And a plaintiff may recover punitive damages for negligence "where that negligence is so gross as to show a reckless indifference to the rights and safety of other persons", Gearhart v. Angeloff (1969), 17 Ohio App. 2d 143, 146.



Sufficient evidence was presented, if believed, to demonstrate "wanton, wilful and gross acts" necessary to support a reasonable person in a conclusion of reckless indifference on the part of Abbey through its representatives. Thus, punitive damages was a jury question and it was error for the trial court to refuse such an instruction.

B.

Plaintiff presented testimony that, if believed, was consistent with assault or battery or "cruel mistreatment" of decedent while she was a patient at the nursing home (see, e.g., Tr. 31-33, 80, 270, 271, 779-783, 841-842, 955, 1069). The defendant Abbey could be charged with allowing all these conditions and occurrences if not inflicting them. Such



conduct or lack of it would be for the jury's consideration in determining whether the defendants exercised reasonable care in supervising the custody of the plaintiff.

As noted earlier,¹³ before a motion for a directed verdict can be granted, evidence must be construed most strongly in favor of the party against whom the motion is aimed. If reasonable minds can differ the motion should be denied, Civ. R. 50(A)(4). For a directed verdict properly to be granted the court must determine that as a matter of law "plaintiff's evidence treated as uncontradicted does not entitle him to judgment", Bauer v. Cleveland Ry. Co. (1943), 141 Ohio St. 197, 203.

¹³ Supra, III, B.



C.

As for compensatory damages, plaintiff testified to various expenses incurred in caring for decedent (see, e.g., Tr. 880-881, 948-952), which totaled \$4,700 to \$5,000 (Tr. 952). In addition, plaintiff attempted to introduce documents purporting to be cancelled checks, bills, and payment records¹⁴ related to decedent's care.

¹⁴ Exh. 70A-E: cancelled checks to Seeley Oxygen, identified at Tr. 899-901.
Exh. 71: Medicare claims concerning Seeley Oxygen, identified at Tr. 935-936.
Exh. 72: Invoices from Seeley Oxygen, identified at Tr. 938.
Exh. 73: Identified as medical expenses at Tr. 939.
Exh. 74: Bills from University Hospitals, Tr. 938-939.
Exh. 75: Identified at Tr. 939 as charges made by Abbey Nursing Home.



Defendant objected to the introduction of the documents under R.C. §2317.421¹⁵ (cf. Tr. 931). The trial court, citing the statute without explication, refused admission of the exhibits (Tr. 941-942).

Whether or not the documents were admissible under the statute, the

15 "R.C. §2317.421 Admissibility of medical bills as prima-facie evidence

"In an action for damages arising from personal injury or wrongful death, a written bill or statement, or any relevant portion thereof, itemized by date, type of service rendered, and charge, shall, if otherwise admissible, be prima-facie evidence of the reasonableness of any charges and fees stated therein for medication and prosthetic devices furnished, or medical, dental, hospital, and funeral services rendered by the person, firm, or corporation issuing such bill or statement, provided, that such bill or statement shall be prima-facie evidence of reasonableness only if the party offering it delivers a copy of it, or the relevant portion thereof, to the attorney of record for each adverse party not less than five days before trial."



plaintiff's evidence exemplified a variety of expenses classifiable as medical (although not for professional services) in addition to those demonstrated by the exhibits (p.e., Tr. 949-952). Extensive testimony by the executrix on medically-related expense was not challenged by the defense except when the testimony was elicited by leading questions (see Tr. 949-952). And, in any event she was competent to express her opinion on the extent of such costs, Hall v. Burkert (1962), 117 Ohio App. 527, 529.

The plaintiff was entitled to a jury charge on medical expense tailored to the plaintiff's evidence.

Plaintiff's first, third, and fourth assignments of error are well taken.



VII.

Plaintiff argues in her second assignment of error that it was prejudicial for the trial court to refuse to admit documents pertaining to the state investigation into licensure and certification of Abbey Nursing Home and to refuse to admit the Cleveland Press newspaper articles written by Meg Algren.

Alan Chadwell, program operations coordinator for the nursing home program of the Ohio Department of Health (Tr. 456-457) was permitted to testify that Abbey's license had been revoked by the director of health (Tr. 463, 465), but plaintiff's exhibits 2-14, letters and documents concerning the decertification,



were not admitted.¹⁶ Plaintiff proffered the exhibits to demonstrate what counsel described as "general conditions at Abbey Nursing Home at the time Alma Richardson was a patient" (Tr. 473, 1258-1260). The court sustained objections to the

¹⁶ The trial court also refused to admit plaintiff's Exh. 1 (Tr. 462), rules and regulations governing licensure of nursing homes in Ohio (Tr. 458), apparently because of Civ. R. 44.1(A)(2):

"A party who intends to rely on a municipal ordinance, a local rule of court, or an administrative regulation within this state shall give notice in his pleading or other reasonable written notice. The court in taking judicial notice of a municipal ordinance, a local rule of court, or an administrative regulation within this state may inform itself in such manner as it deems proper, and may call upon counsel to aid in obtaining such information. The court's determination shall be treated as a ruling on a question of law and shall be made by the court and not the jury. A court may, however, take judicial notice of its own rules or of a municipal ordinance within the territorial jurisdiction of the court without advance notice in the pleading of a party or other written notice."



evidence because the actions were on appeal (Tr. 465, cf. 468).

The documents in question were not official publications nor attested by the officer having legal custody. Moreover, when witness Chadwell was on the stand, questions were not asked nor a proffer made which would establish him as legal custodian of the records (Tr. 456-474).¹⁷ Had this been done in connection with the proffer and explanation of the documents plaintiff might have perfected her proffer. Since this was not done, it follows that whether the trial judge was correct or not in determining that the appeal status of the licensure and decertification made the proffered material inadmissible, the result was correct -- but for other reasons.

¹⁷ See Civ. R. 44(A)(1).

The author of the newspaper articles was on the stand. Algren testified at length on direct and cross-examination as to what she saw at Abbey in May, 1978. Apart from their hearsay quality, the articles were merely cumulative evidence. Therefore, no prejudice accrued to plaintiff by the trial court's refusal to admit them.

Plaintiff's second assignment of error is without merit.

VIII.

Reversed and remanded for further proceedings according to law.

JOURNALIZED JULY 30, 1981

GERALD E. FUERST, Clerk of Courts

By J. B. Deputy

This cause is reversed and remanded to the Common Pleas Court for further proceedings according to law.

It is, therefore, considered that said appellant(s) recover of said appellee(s) its costs herein.

It is ordered that a special mandate be sent to said Court to carry this judgment into execution.

A certified copy of this entry shall constitute the mandate pursuant to Rule 27 of the Rules of Appellate Procedure.

Exceptions.

KRENZLER, C. J.

PRYATEL, J., CONCUR

Jack G. Day /s/
JUDGE
JACK G. DAY

Case No. 42156:

For plaintiff-appellant: Nicholas M.
DeVito, Esq.

For defendants-appellees: Aubrey Willacy
& Louis Orkin, Esqs.

Case No. 42168:

For plaintiff-appellee: Nicholas M.
DeVito & Louis H. Orkin, Esqs.

For defendants-appellants: Aubrey W.
Willacy, Esq.

RECEIVED FOR FILING -- July 9, 1981

Gerald E. Fuerst, Clerk

COPIES MAILED TO COUNSEL FOR ALL PARTIES
-- COSTS TAXED.

N.B. This entry is made pursuant to the third sentence of Rule 22(D), Ohio Rules of Appellate Procedure. This is an announcement of decision (See Rule 26). Ten (10) days from the date hereof this document will be stamped to indicate journalization, at which time it will become the judgment and order of the court and time period for review will begin to run.

(2)

BOOK 134 PAGE 453

STATE OF OHIO) IN THE COURT
) SS OF COMMON PLEAS
COUNTY OF CUYAHOGA)

CASE NO. 988,159

JANUARY TERM,
A.D., 1980

ESTATE OF ALMA RICHARDSON)
)
 Plaintiff,)
)
 vs.) JOURNAL
)
 ABBEY NURSING HOME, et al.) ENTRY
)
 Defendants.)

Official Court Reporter in
attendance 16 days -- Fee of
\$128.00 ordered taxed as costs.

The Jury in this action having on
the 27th day of February, 1980 rendered a
verdict in favor of plaintiff in the sum
of Three Thousand One Hundred Eighty-
eight Dollars (\$3,188.00) against
defendant Abbey Nursing Home, Inc.,
Judgment is hereby rendered in favor of
plaintiff against defendant Abbey Nursing

Home, Inc. for \$3,188.00 and costs of this action.

Further, the Jury having rendered a verdict in favor of defendants Evelyn Brooks, Pat Litowitz and Max Strauss and against plaintiff Estate of Alma Richardson, Judgment is hereby rendered in favor of defendants Evelyn Brooks, Pat Litowitz and Max Strauss and against plaintiff Estate of Alma Richardson.

John L. Maxwell /s/
JOHN L. MAXWELL, JUDGE
(Sitting by Assignment
from Cuyahoga County)

Dated: February 27, 1980

Received for filing: February 29, 1980

Volume 484-FG-923

THE CONSTITUTION OF THE UNITED STATES

AMENDMENT 14

Section 1

All persons born or naturalized in the United States, and subject to the jurisdiction thereof, are citizens of the United States and of the State wherein they reside. No State shall make or enforce any law which shall abridge the privileges or immunities of citizens of the United States; nor shall any State deprive any person of life, liberty, or property, without due process of law; nor deny to any person within its jurisdiction the equal protection of the laws.